SUSE

SUSE Linux Enterprise Server for SAP Applications 15 SP6

SAP Monitoring

SUSE® Linux Enterprise Server for SAP Applications · SUSE Linux Enterprise High Availability

This article shows monitoring solutions for SAP administrators to efficiently monitor their SAP systems. The solutions that is described here works for SUSE® Linux Enterprise Server 12 SP3 to 15 SP2.

Contents

1 Introduction

The exporters described here make it possible to export metrics that can be combined and integrated with Prometheus and Grafana to produce advanced dashboards.

SUSE supports Prometheus and Grafana through SUSE Manager 4.0. Some Grafana dashboards for SAP HANA, SAP S/4HANA, SAP NetWeaver, and the cluster monitoring are provided by SUSE via Grafana community dashboards.

2 Terminology

Grafana

An interactive visualization and analytics Web application. It provides methods to visualize, explore, and query your metrics, and trigger alerts.

Prometheus

A toolkit that collects and evaluates metrics, displays the result, and triggers possible alerts when an observed condition occurs. Metrics can be collected from different targets at specified intervals.

3 Installing exporters

Installation of an exporter follows the procedure below.

PROCEDURE 1: EXPORTER INSTALLATION

1. Install the package. All package are available in SUSE Linux Enterprise Server for SAP Applications.

2. *(Optional)* Copy the configuration file to `/etc/EXPORTER_DIR`. The exact folder name is different for each exporter. This step depends on the exporter. If you skip this step, the default configuration is used.

3. Start the daemon:

   ```
   systemctl start NAME_OF_DAEMON
   ```

The above procedure is automatically performed by each of the Salt formulas described in *Article "SAP Automation"*.

4 SAP HANA database exporter

SAP HANA database exporter makes it possible to export SAP HANA database metrics. The tool can export metrics from more than one database and tenant if the `multi_tenant` option is enabled in the configuration file (enabled by default).

The labels `sid` (system identifier), `insnr` (instance number), `database_name` (database name) and `host` (machine hostname) are exported for all the metrics.

4.1 Prerequisites

- A running and reachable SAP HANA database (single or multi-container). It is recommended to run the exporter on the same machine with the SAP HANA database. Ideally, each database should be monitored by one exporter.

- One of the following SAP HANA connectors:

  - `dbapi` (official SAP connector) (https://help.sap.com/viewer/1e-fad1691c1f496b8b580064a6536c2d/Cloud/en-US/39eca89d94ca464ca52385ad50fc7dea.html) ↗

  - `pyhdb` (unofficial/open source) (https://github.com/SAP/PyHDB) ↗

- Certain metrics are collected in the SAP HANA monitoring views by the SAP Host agent (https://help.sap.com/saphelp_nwpi711/helpdata/en/21/98c443122744e-fae67c0352033691d/frameset.htm) ↗. To have access to all the monitoring metrics, make sure that the SAP Host agent is installed and running.

4.2 Metrics file

The exporter relies on a metrics file to determine what metrics to export. When the metrics file uses the JSON format, you can use the options listed below.

- `enabled` (boolean, optional). Determines whether the query is executed or not. If set to `false`, the metrics for this query are not executed.

- `hana_version_range` (list, optional). The SAP HANA database versions range where the query is available (`[1.0.0]` by default). If the current database version is not within the specified range, the query is not executed. If the list has only one element, all versions beyond the specified value (including the defined one) are queried.

- `metrics` (list) A list of metrics for the query.

- `name` (string) A name for the exported metrics.

- `description` (string) A description of the metrics.

- `labels` (list) A list of labels used to split the records.

- `value` (string) A name of the column for the exported value (must match with one of the columns of the query).

- `unit` (string) Used unit for the exported value (for example, `mb`).

- `type` (enum{gauge}) Defines the type of the exported metric (`gauge` is the only available option).

Below is an example of a metrics file:

```
{
  "SELECT TOP 10 host, LPAD(port, 5) port, SUBSTRING(REPLACE_REGEXPR('\n' IN
 statement_string WITH ' ' OCCURRENCE ALL), 1,30) sql_string, statement_hash sql_hash,
 execution_count, total_execution_time + total_preparation_time total_elapsed_time FROM
 sys.m_sql_plan_cache ORDER BY total_elapsed_time, execution_count DESC;":
  {
    "enabled": true,
    "hana_version_range": ["1.0"]
    "metrics": [
      {
        "name": "hanadb_sql_top_time_consumers",
        "description": "Top statements time consumers. Sum of the time consumed in all
 executions in Microseconds",
        "labels": ["HOST", "PORT", "SQL_STRING", "SQL_HASH"],
        "value": "TOTAL_ELAPSED_TIME",
        "unit": "mu",
        "type": "gauge"
      },
      {
        "name": "hanadb_sql_top_time_consumers",
```

```
        "description": "Top statements time consumers. Number of total executions of the
 SQL Statement",
        "labels": ["HOST", "PORT", "SQL_STRING", "SQL_HASH"],
        "value": "EXECUTION_COUNT",
        "unit": "count",
        "type": "gauge"
      }
    ]
  }
}
```

4.3 Installing the SAP HANA database exporter

Use the `zypper install prometheus-hanadb_exporter` command to install the exporter.

You can find the latest development repositories at SUSE's Open Build Service (https://build.opensuse.org/package/show/network:ha-clustering:sap-deployments:devel/prometheus-hanadb_exporter) ↗.

To install the exporter from the source code, make sure you have Git and Python 3 installed on your system. Run the following commands to install the exporter with the PyHDB SAP HANA connector:

```
git clone https://github.com/SUSE/hanadb_exporter
cd hanadb_exporter # project root folder
virtualenv virt
source virt/bin/activate
pip install pyhdb
pip install .
```

4.4 Configuring the exporter

Use the following example of the `config.json` configuration file as a starting point.

```
{
  "listen_address": "0.0.0.0",
  "exposition_port": 9668,
  "multi_tenant": true,
  "timeout": 30,
  "hana": {
    "host": "HOSTNAME",
    "port": 30013,
    "user": "SYSTEM",
```

```
    "password": "PASSWORD",
    "ssl": false,
    "ssl_validate_cert": false
  },
  "logging": {
    "config_file": "PATH/logging_config.ini",
    "log_file": "PATH/hanadb_exporter.log"
  }
}
```

Below is a list of key configuration options.

- `listen_address` IP address of the Prometheus exporter (0.0.0.0 by default).

- `exposition_port` Port through which the Prometheus exporter is accessible (9968 by default).

- `multi_tenant` Export the metrics from other tenants. This requires a connection to the system database (port 30013).

- `timeout` Timeout to connect to the database. The app fails if connection is not established within the specified time (even in daemon mode).

- `hana.host` Hostname or IP address of the SAP HANA database host.

- `hana.port` Port through which the SAP HANA database is accessible.

- `hana.userkey` Stored user key (see *Section 4.5, "Using the stored user key"*). Use this option if you do not want to store the password in the configuration file. The `userkey` and `user/password` are mutually exclusive. If both are set, `hana.userkey` takes priority.

- `hana.user` Existing user with access right to the SAP HANA database.

- `hana.password` Password of an existing user.

- `hana.ssl` Enable SSL connection (`false` by default). Only available for the `dbapi` connector.

- `hana.ssl_validate_cert` Enable SSL certification validation. This option is required by SAP HANA cloud. Only available for the `dbapi` connector.

- `hana.aws_secret_name` Secret name containing the username and password (see *Section 4.6, "Using AWS Secrets Manager"*. Use this option when SAP HANA database is stored on AWS. `aws_secret_name` and `user/password` are mutually exclusive. If both are set, `aws_secret_name` takes priority.

- `logging.config_file` Python logging system configuration file (by default, WARN and ERROR level messages are sent to the syslog).

- `logging.log_file` Logging file (`/var/log/hanadb_exporter.log` by default)

The logging configuration file follows the Python standard logging system style (https://doc-s.python.org/3/library/logging.config.html) ↗.

Using the default configuration file, redirects the logs to the file specified in the JSON configuration file and to the syslog (only logging level up to WARNING).

4.5 Using the stored user key

Use this option to keep the database secure (you can use `user/password` with the `SYSTEM` user for development, as it is faster to set up). To use the `userkey` option, the `dbapi` must be installed (normally stored in `/hana/shared/`*SID*`/hdbclient/hdbcli-N.N.N.tar.gz` and installable with `pip3`). The key is stored in the client itself. To use a different client, you must create a new stored user key for the user running Python. To do that, use the following command (note that the `hdbclient` is the same as the `dbapi` Python package):

```
/hana/shared/PRD/hdbclient/hdbuserstore set USER_KEY host:30013@SYSTEMDB hanadb_exporter
 pass
```

4.6 Using AWS Secrets Manager

Use the AWS Secrets Manager to store the login credentials outside the configuration file when the SAP HANA database is stored on AWS EC2 instance.

- Create a JSON secret (https://docs.aws.amazon.com/secretsmanager/latest/userguide/manage_create-basic-secret.html) ↗ file that contains two key-value pairs. The first pair contains the `username` key and the actual database user as the value. The second pair has the `password` key and the actual password as the value. For example:

  ```
  {
  """username": "DATABASE_USER",
  "password": "DATABASE_PASSWORD"
  }
  ```

Use the actual secret as the secret name, and pass it in the configuration file as a value for the `aws_secret_name` entry.

- Configure read-only access from EC2 IAM role to the secret by attaching a [re-source-based policy (https://docs.aws.amazon.com/secretsmanager/latest/userguide/auth-and-access_resource-based-policies.html)](https://docs.aws.amazon.com/secretsmanager/latest/userguide/auth-and-access_resource-based-policies.html)↗ to the secret. For example:

```
{
"Version" : "2012-10-17",
"Statement" : [
  {
    "Effect": "Allow",
    "Principal": {"AWS": "arn:aws:iam::123456789012:role/EC2RoleToAccessSecrets"},
    "Action": "secretsmanager:GetSecretValue",
    "Resource": "*",
  }
]
}
```

Tips and recommendations:

- Set `SYSTEMDB` as the default database for the exporter to get the tenants data.
- Do not use the stored user key created for the backup, because the key is created using the `sidadm` user.
- Instead of the `SYSTEM` user, use an account limited to accessing the monitoring tables only.
- In case you use a user account with the monitoring role, this user must exist in all the databases (`SYSTEMDB` and tenants).

4.7   Create a new user with the monitoring role

Run the following commands to create a user with the monitoring roles (the commands must be executed in all the databases):

```
su - prdadm
hdbsql -u SYSTEM -p pass -d SYSTEMDB #(PRD for the tenant in this example)
CREATE USER HANADB_EXPORTER_USER PASSWORD MyExporterPassword NO
 FORCE_FIRST_PASSWORD_CHANGE;
CREATE ROLE HANADB_EXPORTER_ROLE;
GRANT MONITORING TO HANADB_EXPORTER_ROLE;
GRANT HANADB_EXPORTER_ROLE TO HANADB_EXPORTER_USER;
```

4.8 Running the exporter

Start the exporter with the **`hanadb_exporter -c config.json -m metrics.json`** command.

If the `config.json` configuration file is stored in the `/etc/hanadb_exporter` directory, the exporter can be started with the following command (note that the identifier matches with the `config.json` file without extension):

```
hanadb_exporter --identifier config
```

4.9 Running as a service

To run the hanadb_exporter as `systemd` service, install the exporter using the RPM package as described in *Section 4.3, "Installing the SAP HANA database exporter"*.

Next, create the configuration file as `/etc/hanadb_exporter/my-exporter.json`. You can use the example file above as a starting point (the example file is also available in the `/usr/etc/hanadb_exporter` directory).

You can use the example `/usr/etc/hanadb_exporter/metrics.json` metrics file.

Adjust the default logging configuration file `/usr/etc/hanadb_exporter/logging_config.ini`.

Start the exporter as a daemon. Because there are multiple hanadb_exporter instances running on one machine, you need to specify the name of the created configuration file, for example:

```
# systemctl start prometheus-hanadb_exporter@my-exporter
# systemctl status prometheus-hanadb_exporter@my-exporter
# systemctl enable prometheus-hanadb_exporter@my-exporter
```

! ## Important: Configure the Prometheus server

The exporter only exposes a port, without pushing the data to the Prometheus server. This means that the Prometheus server must be configured to periodically pull the data from the exporter. This is done by either adding the `hanadb_exporter` job to the Prometheus server configuration, or by adding `hanadb_exporter` to an existing job. For example:

```
- job_name: hana_db
    static_configs:
          - targets:
              - "HOSTNAME:PORT"
```

> **!** **Important: Configure firewall**
>
> Use the following command to open the port for `hanadb_exporter`.
>
> ```
> # firewall-cmd --zone=ZONE --add-port=PORT/tcp --permanent
> # firewall-cmd --reload
> # firewall-cmd --list-all --zone=ZONE
> ```
>
> Replace *ZONE* with the actual interface used for the exporter, and *PORT* with the actual port number of `hanadb_exporter` (default is 9968).

5 High Availability cluster exporter

Enables monitoring of Pacemaker, Corosync, SBD, DRBD and other components of High Availability clusters. Collects metrics to easily monitor cluster status and health.

Link: https://github.com/ClusterLabs/ha_cluster_exporter ↗.

EXPORT METRICS IN THE PROMETHEUS FORMAT

- Pacemaker cluster summary, nodes and resources stats

- Corosync ring errors and quorum votes

- Health status of SBD devices.

- DRBD resources and connections status.

5.1 Installation

To install the High Availability cluster exporter on SUSE Linux Enterprise, run the **zypper install prometheus-ha_cluster_exporter** command.

5.1.1 Enabling `systemd` service

The High Availability cluster exporter RPM packages comes with the `ha_cluster_exporter.service` `systemd` service. To enable and start it, use the following command:

```
systemctl --now enable prometheus-ha_cluster_exporter
```

5.2   Using High Availability cluster exporter

You can run the exporter on any of the cluster nodes. Although it is not strictly required, it is advisable to run the exporter on all nodes.

The generated metrics are stored in the `/metrics` path. By default, the metrics can be accessed through the web interface on port 9664.

Although the exporter can run outside an High Availability cluster node, it cannot export any metric it is not able to collect. In this case, the exporter displays a warning message.

5.3   Configuring High Availability cluster exporter

Before you proceed, make sure that the Prometheus server and the firewall are configured as described in *Important: Configure the Prometheus server* and *Important: Configure firewall*

The provided default configuration is designed specifically for the latest version of SUSE Linux Enterprise. If necessary, any of the supported parameters can be modified either via command-line flags or via a configuration file. Use the **ha_cluster_exporter --help** command for more details on configuring parameters from the command line. Refer to the `ha_cluster_exporter.yaml` file for an example configuration.

It is also possible to specify CLI flags via the `/etc/sysconfig/prometheus-ha_cluster_exporter` file.

GENERAL FLAGS

web.listen-address

  Address to listen on for web interface and telemetry (default 9664).

web.telemetry-path

  Directory for storing metrics data (default `/metrics`).

web.config.file

  Path to a the web configuration file (default `/etc/ha_cluster_exporter.web.yaml`).

log.level

  Logging verbosity (default `info`).

version

  Print version information.

crm-mon-path

Path to the `crm_mon` executable (default `/usr/sbin/crm_mon`).

cibadmin-path

Path to the `cibadmin` executable (default `/usr/sbin/cibadmin`).

corosync-cfgtoolpath-path

Path to the `corosync-cfgtool` executable (default `/usr/sbin/corosync-cfgtool`).

corosync-quorumtool-path

Path to the `corosync-quorumtool` executable (default `/usr/sbin/corosync-quorum-tool`).

sbd-path

Path to the `sbd` executable (default `/usr/sbin/sbd`).

sbd-config-path

Path to the sbd configuration (default `/etc/sysconfig/sbd/`).

drbdsetup-path

Path to the `drbdsetup` executable (default `/sbin/drbdsetup`).

drbdsplitbrain-path

Path to the `drbd splitbrain` hooks temporary files (default `/var/run/drbd/split-brain`).

5.4 TLS and basic authentication

The High Availability cluster exporter supports TLS and basic authentication. To use TLS or basic authentication, specify a configuration file using the `--web.config.file` parameter. The format of the file is described in https://github.com/prometheus/exporter-toolkit/blob/master/docs/web-configuration.md ↗.

5.5 Metrics specification

The following provides an overview of metrics generated by the High Availability cluster exporter.

Pacemaker. The Pacemaker subsystem collects an atomic snapshot of the High Availability cluster directly from the XML CIB of Pacemaker using `crm_mon`.

ha_cluster_pacemaker_config_last_change

> A Unix timestamp in seconds converted to a floating number, corresponding to the last time Pacemaker configuration changed.

ha_cluster_pacemaker_fail_count

> The fail count per node and resource ID.

ha_cluster_pacemaker_location_constraints

> Resource location constraints.
>
> LABELS
>
> - `constraint` A unique string identifier of the constraint
> - `node` The node the constraint applies to
> - `resource` The resource the constraint applies to
> - `role` The resource role the constraint applies to (if any)

ha_cluster_pacemaker_migration_threshold

> The number of migration threshold for each node and resource ID set by a Pacemaker cluster.

ha_cluster_pacemaker_nodes

> The status of each node in the cluster (one line for the status of every node). 1 indicates the node is in the status specified by the status label, 0 means it is not.
>
> LABELS
>
> - `node` The name of the node (normally the hostname)
> - `status` Possible values: `standby`, `standby_onfail`, `maintenance`, `pending`, `unclean`, `shutdown`, `expected_up`, `dc`
> - `type` Possible values: `member`, `ping`, `remote`

ha_cluster_pacemaker_node_attributes

> This metric exposes in its labels raw, opaque, cluster metadata, called node attributes that often leveraged by Resource Agents. The value of each line is always 1.

- `node` The name of the node (normally the hostname)

- `name` The name of the attribute

- `value` The value of the attribute

ha_cluster_pacemaker_resources

The status of each resource in the cluster (one line for the status of each resource). 1 means the resource is in the status specified by the status label, 0 means that it is not.

LABELS

- `agent` The name of the resource agent for the resource

- `clone` The name of the clone this resource belongs to (if any)

- `group` The name of the group this resource belongs to, (if any)

- `managed` Can be either `true` or `false`

- `node` The name of the node hosting the resource

- `resource` The unique resource name

- `role` Possible values: `started`, `stopped`, `master`, `slave` or one of `starting`, `stopping`, `migrating`, `promoting`, `demoting`

ha_cluster_pacemaker_stonith_enabled

Whether or not stonith is enabled in the cluster. The value is either 1 or 0.

Corosync. The Corosync subsystem collects cluster quorum votes and ring status by parsing the output of `corosync-quorumtool` and `corosync-cfgtool`.

COROSYNC

ha_cluster_corosync_member_votes

The number of votes each member node has contributed to the current quorum.

LABELS

- `node_id` The internal corosync identifier associated with the node

- `node` The name of the node (normally the hostname)

- `local` Indicates whether the node is local

ha_cluster_corosync_quorate

Indicates whether the cluster is quorate. The value is either 1 or 0

ha_cluster_corosync_quorum_votes

Cluster quorum votes (one line per type).

LABELS

- `type` Possible values: `expected_votes`, `highest_expected`, `total_votes`, `quo-rum`.

ha_cluster_corosync_ring_errors

The total number of faulty Corosync rings.

ha_cluster_corosync_rings

The status of each Corosync ring. 1 is healthy, 0 is faulty.

LABELS

- `ring_id` The internal Corosync ring identifier (normally corresponds to the first member node to join)

- `node_id` The internal Corosync identifier of the local node

- `number` The ring number

- `address` the IP address locally linked to this ring

SBD. The SBD subsystems collect statistics of each device by parsing its configuration and the output of **sbd --dump**.

SBD

ha_cluster_sbd_devices

The SBD devices in the cluster (one line per device). The line is either absent or has the value of 1.

LABELS

- `device` The path of the SBD device

- `status` Possible values: `healthy`, `unhealthy`

ha_cluster_sbd_timeouts

The SBD timeouts for each SBD device.

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- `device` The path of the SBD device

- `type` Possible values: `watchdog`, `msgwait`

DRBD. The DRDB subsystem runs a special **`drbdsetup`** command to get the current status of a DRDB cluster in the JSON format.

DRBD

ha_cluster_drbd_connections

The DRBD resource connections (one line per `resource` and per `peer_node_id`). The line is either absent or has the value of 1.

LABELS

- `resource` The resource the connection is for

- `peer_node_id` The id of the node this connection is for

- `peer_role` Possible values: `primary`, `secondary unknown`

- `volume` The volume number

- `peer_disk_state` Possible values `attaching`, `failed`, `negotiating`, `inconsistent`, `outdated`, `unknown`, `consistent`, `uptodate`

The total number of lines for this metric is the cardinality of `resource` multiplied by the cardinality of `peer_node_id`.

ha_cluster_drbd_connections_sync

The DRBD disk connections in sync percentage. Values are floating numbers between 0 and 100.00.

LABELS

- `resource` The resource the connection is for

- `peer_node_id` The id of the node this connection is for

- `volume` The volume number

ha_cluster_drbd_connections_received

Volume of net data received from the partner via the network connection in KiB (one line per `resource` and per `peer_node_id`). The value is an integer greater than or equal to 0.

- `resource` The resource the connection is for

- `peer_node_id` The id of the node this connection is for

- `volume` The volume number

ha_cluster_drbd_connections_pending

Number of requests sent to the partner that have not yet been received (one line per `resource` and per `peer_node_id`). The value is an integer greater than or equal to 0.

LABELS

- `resource` The resource the connection is for

- `peer_node_id` The id of the node this connection is for

- `volume` The volume number

ha_cluster_drbd_connections_unacked

Number of requests received by the partner but have not yet been acknowledged (one line per `resource` and per `peer_node_id`). The value is an integer greater than or equal to 0.

LABELS

- `resource` The resource the connection is for

- `peer_node_id` The id of the node this connection is for

- `volume` The volume number

ha_cluster_drbd_resources

The DRBD resources (one line per name and per volume). The line is either absent or has the value of 1.

LABELS

- `resource` The name of the resource

- `role` Possible values: `primary`, `secondary`, `unknown`

- `volume` The volume number

- `disk_state` Possible values: `attaching`, `failed`, `negotiating`, `inconsistent`, `outdated`, `outdated`, `unknown`, `consistent`, `uptodate`

The total number of lines for the metric is the cardinality of `name` multiplied by the cardinality of `volume`.

ha_cluster_drbd_written

Amount of data in KiB written to the DRBD resource (one line per resource and per volume) The value is an integer greater than or equal to 0.

LABELS

- `resource` The name of the resource
- `volume` The volume number

ha_cluster_drbd_read

Amount of data in KiB read from the DRBD resource (one line per resource and per volume) The value is an integer greater than or equal to 0.

LABELS

- `resource` The name of the resource
- `volume` The volume number

ha_cluster_drbd_al_writes

Number of updates of the activity log area of the meta data (one line per resource and per volume). The value is an integer greater than or equal to 0.

LABELS

- `resource` The name of the resource
- `volume` The volume number

ha_cluster_drbd_bm_writes

Number of updates of the bitmap area of the metadata (one line per resource and per volume). The value is an integer greater than or equal to 0.

LABELS

- `resource` The name of the resource
- `volume` The volume number

ha_cluster_drbd_upper_pending

Number of block I/O requests forwarded to DRBD but not yet answered by DRBD (one line per resource and per volume). The value is an integer greater than or equal to 0.

- `resource` The name of the resource

- `volume` The volume number

ha_cluster_drbd_lower_pending

Number of open requests to the local I/O sub-system issued by DRBD (one line per resource and per volume). The value is an integer greater than or equal to 0.

LABELS

- `resource` The name of the resource

- `volume` The volume number

ha_cluster_drbd_quorum

Quorum status of the DRBD resource according to the configured quorum policies (one line per resource and per volume). The value is 1 when quorate, or 0 when inquorate.

LABELS

- `resource` The name of the resource

- `volume` The volume number

ha_cluster_drbd_split_brain

Signals when there is a split brain occurring per resource and volume. The line is either absent or has the value of 1. To make this metric work you must setup a DRBD custom split-brain handler.

LABELS

- `resource` The name of the resource

- `volume` The volume number

Scrape. The scrape subsystem is a generic namespace dedicated to internal instrumentation of the exporter itself.

SCRAPE

ha_cluster_scrape_duration_seconds

The duration of a collector scrape in seconds.

- `collector` collector names that correspond to the subsystem they collect metrics from

Example:

```
# TYPE ha_cluster_scrape_duration_seconds gauge
ha_cluster_scrape_duration_seconds{collector="pacemaker"} 1.234
```

ha_cluster_scrape_success

Indicates whether a collector succeeded. Collectors can fail gracefully, but that does not prevent them from running. If certain metrics cannot be scraped, the value of this metric is 0. In this case, the exporter logs for more details.

LABELS

- `collector` collector names that correspond to the subsystem they collect metrics from
  Example:

```
# TYPE ha_cluster_scrape_success gauge
ha_cluster_scrape_success{collector="pacemaker"} 1
```

6 SAP Host exporter

SAP Host exporter is a Prometheus exporter that enables monitoring of SAP systems (SAP NetWeaver applications).

It is a stateless exporter that retrieves runtime data from the SAP system via the SAPControl Web interface on each HTTP request. Exported data include start service processes, Enqueue Server stats, and AS Dispatcher work process queue stats.

> **! Important: Note about metrics**
>
> The exporter does not export metrics that it cannot collect. However, as it is irrelevant for the exporter which subsystems are present in the monitored target, failing to collect metrics is not considered a critical failure. However, when certain collectors fail to either register or perform collect cycles, a warning is added to the log. The `metrics.md` file that

ships with the RPM package provides information about the exported metrics. The file is also available in the project's GitHub repository (https://github.com/SUSE/sap_host_exporter) ↗.

- SAP start service process list

- SAP enqueue server metrics

- SAP application server dispatcher metrics

- SAP internal alerts

6.1 Installation

The exporter can be installed using the `RPM` from the Open Build Service (https://build.opensuse.org/package/show/server:monitoring/prometheus-sap_host_exporter) ↗. To do this, use the following commands (replace `VERSION` with the exact version of the target system, for example: `SLE_15_SP4`):

```
# zypper addrepo https://download.opensuse.org/repositories/server:/monitoring/VERSION/
server:monitoring.repo
# zypper install prometheus-sap_host_exporter
```

The RPM package ships with an accompanying `systemd` unit file that can be enabled using the following command:

```
systemctl --now enable prometheus-sap_host_exporter
```

Alternatively, you can compile and install the exporter from the source code:

```
> git clone https://github.com/SUSE/sap_host_exporter
> cd sap_host_exporter
> make
> sudo make install
```

> **Note**
>
> You can deploy a full SAP NetWeaver cluster via Terraform using SUSE automated SAP/HA deployments (https://github.com/SUSE/ha-sap-terraform-deployments) ↗. This automatically installs and configures the exporter and the entire Prometheus monitoring stack.

6.2 Using SAP Host exporter

You can run the exporter using the following command:

```
./sap_host_exporter --sap-control-url SAP_HOST:SAP_CONTROL_PORT
```

While it is possible to use the exporter to retrieve data from a remote SAP host, it is recommended to run the exporter locally on the target SAP host, and then connect to the SAPControl Web service via Unix domain sockets:

```
./sap_host_exporter --sap-control-uds /tmp/.sapstream50013
```

By default, the exporter exposes the metrics in the `/metrics` path, on port 9680.

6.3 Configuring SAP Host exporter

You can provide optional runtime parameters using command-line flags or via a configuration file. Run the `sap_host_exporter --help` to view the available flags.

The exporter expects to find the `sap_host_exporter.yaml`, `sap_host_exporter.json`, or `sap_host_exporter.toml` file either in the current working directory, or in one of the following directories: `$HOME/.config`, `/etc`, `/usr/etc`. The first match has precedence, and the command-line flags have precedence over the configuration file.

An example YAML configuration file ships with the RPM package. You can also find the example configuration file in the project's GitHub repository (https://github.com/SUSE/sap_host_exporter) ↗.

7 Additional information

- SUSE Manager (https://documentation.suse.com/suma/4.0/) ↗

- Grafana Dashboards (https://grafana.com/grafana/dashboards?orderBy=name&direction=asc) ↗

- Some `.md` files are included in RPM packages. They contain documentation from upstream sources. This can be helpful in isolated data centers without Internet connection.

- SUSE & Microsoft collaborates to provide SAP monitoring (https://techcommunity.microsoft.com/t5/running-sap-applications-on-the/suse-amp-microsoft-collaborates-to-provide-sap-monitoring/ba-p/1571926) ↗

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