

# **Common Workflows**

2024년11월18일





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# **Common workflows overview**

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The SUSE Manager Common Workflows Guide covers most commonly used workflows you need to install, manage, and configure your clients with SUSE Manager.

Each workflow in this book has a clear goal, and provides detailed steps to achieve that goal.

It is designed to help you better understand both routine and advanced tasks, by explaining what you are achieving in each step, and the various options available to you along the way.

Each routine will be decribed as Workflow.

# Chapter 1. Client onboarding

SUSE Manager is all about managing client systems. So one of the first things you need to do is onboard some clients. This workflow shows you how to set up your SUSE Manager Server to manage a new client, set up the software channels you need, and bootstrap the client using an activation key.

## 1.1. Use case

This workflow shows you how to onboard a client to your SUSE Manager Server.

The client must be running a supported Linux operating system. For a list of supported client systems, see **Installation-and-upgrade > Client-requirements**.

This is one of the first tasks you need to do when you set up SUSE Manager for the first time, and you will probably have to do it many more times as you use the product.

## 1.2. Outcome

When you have completed this workflow, your client is onboarded, and it can be seen in the systems list of the SUSE Manager Web UI. You can then use SUSE Manager to manage the client.

## 1.3. Preparation

Before you start, you should already have:

- SUSE Manager Server installed, that you can access using the Web UI.
- Client machine with an operating system installed, which you can access across the network that your SUSE Manager Server is on, using SSH.
- Appropriate subscriptions from <a href="http://scc.suse.com">http://scc.suse.com</a> for the products you are using.

This workflow uses a SUSE Linux Enterprise Server 15 SP2 operating system. You can use other Linux operating systems, but some of the steps might be different. For more information on onboarding other clients, see **Client-configuration > Registration-methods**.

## 1.4. Step-by-step workflow instructions

#### Procedure: Configure a fully qualified domain name (FQDN) on your client

1. On the client, at the command prompt, show the current hostname:

#### hostname -f

This command will probably return an error, or show something like localhost.

2. Set a new hostname. Your new hostname should have a subdomain name and thus include at least two periods. In this example, we are using client1.suma.example

hostnamectl set-hostname client1.suma.example

3. Check that your change was successful:

#### hostnamectl

Open YaST and navigate to **Network Services > Hostnames**. Edit the hostname to match the one you just set, and click **[OK]**. In YaST, navigate to **System > Network Settings** and go to the Hostname/DNS tab. In the Static hostname field, type your new hostmame.

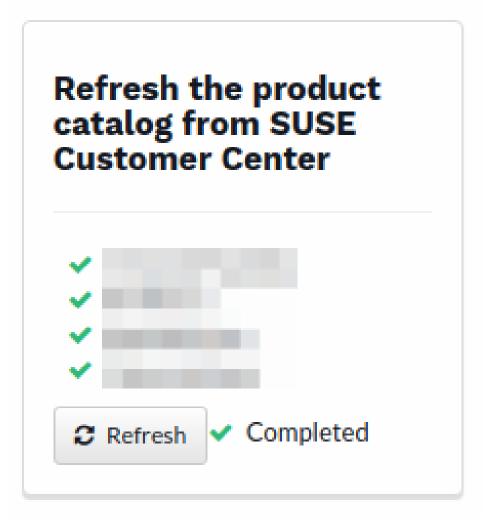
4. Check that the change was successful:

hostname -f

This command should return your new FQDN.

#### Procedure: Prepare software channels on the SUSE Manager Server

- 1. In the SUSE Manager Web UI, navigate to Admin > Setup Wizard.
- 2. In the Organization Credentials tab, ensure you have entered your SUSE Customer Center credentials, and are correctly authenticated.
- 3. In the **Products** tab, ensure that the product catalog is fully updated:



4. Use the product search bar to find the channels you need for your client operating system. Check the channels you want to install, and click [ Add products ]:

		Clear + Add products
ns 1 - 6 of 6	Filter by architecture	25 🗸 items per pa
Product Description Arch	Channels	
~		include recommended
<b>2</b> ~		
✓ >		=
		٢
		=
0		<b>=</b>
		i <b>=</b>

5. Wait for the product channels to fully synchronize. Depending on the products you have chosen, this could take a long time.

#### **Procedure: Create an activation key**

1. In the SUSE Manager Web UI, navigate to **Systems** > **Activation Keys**, and click [**Create Key**]. Give your activation key a name, and select the base channel that matches the client you want to onboard. This should be the product you just enabled:

${\bf Q}_{\!\!{\bf Q}}$ Create Activation	Key <sup>0</sup>
Activation Key Details	
Description:	
Key:	1-
	A REAL PROPERTY OF A READ REAL PROPERTY OF A REAL P
Usage:	
Usage.	
Base Channel:	×

2. Check the child channels to include, and any add-on system types you want clients registered with this key to have. Click [ **Create Activation Key** ].

#### **Procedure: Bootstrap the client**

- 1. In the SUSE Manager Web UI, navigate to **Systems > Bootstrapping**.
- 2. Type the hostname and provide authentication credentials for the client you want to onboard, and select the activation key. Click [Bootstrap]:

🗬 Bootstrap Minions	0	
the second s	A DOLLAR DE CARLO DE C	
Host:	client1.suma.example	
SSH Port:	22	
User:	root	
Authentication Method:	Password	
Password:	•••••	
Activation Key:	1-sled15-sp2	
Proxy:	None	
	Disable SSH strict host key checking during bootstrap process	
	<ul> <li>Manage system completely via SSH (will not install an agent)</li> </ul>	
	+ Bootstrap	

3. Navigate to Systems > System List to manage your new client.

## 1.5. Related topics

- For more information about supported clients and client features, see Client-configuration > Supported-features.
- For more information about different onboarding methods, and instructions for clients running various operating systems, see **Client-configuration** > **Registration-methods**.
- For more information about general client concepts, see **Client-configuration Channels**.

# Chapter 2. Clients Update Using Recurring Actions

This workflow shows how to automate updating the clients registered at SUSE Manager using recurring actions.

The workflow is applicable for Salt clients only.

## 2.1. Use Case / Situation

Automated update of clients is benefitial when:

- update of a large number of clients is wanted
- the workflow should not be re-done every execution
- a dedicated maintenance window exists.

## 2.2. Outcome / Resolution

Successful completion of this workflow results in consistent and supportable state.

## 2.3. Preparation

Before you start, you should have a number of Salt clients onboarded. It may make sense to have them sorted into groups you want to update together. In this workflow we use a system group named infra-services.

## 2.4. Step-by-Step Workflow Instructions

To update a client two steps are required. A third step is optional but highly recommended to finalize the update process.

#### Procedure 1: Creating a Recurring Action to Update Salt Itself

- 1. As an example, we create the action to update Salt itself as a recurring action for all systems in the organization. In the SUSE Manager Web UI, navigate to **Home > My Organization > Recurring Actions** and click **[ Create ]**.
- 2. Select Action Type Custom State and enter a Schedule Name like update-salt.
- 3. Select a schedule. For example, Weekly: Wednesday, 9:00 am .
- 4. Assign the update-salt state by selecting the checkbox.
- 5. Click [ Save Changes ] to save the action.
- 6. You can edit the execution order of the states if needed. Click [ Confirm ] to confirm the order.
- 7. Click [ Create Schedule ] to save the action.

#### Procedure 2: Creating a Recurring Action to Apply All Available Updates to

#### the Systems

- As an example we create the action to apply all updates as a recurring action for a system group called "infra-services". In the SUSE Manager Web UI go to Systems > System Groups and click on infra-services.
- 2. Now go to Recurring Actions and click [Create].
- 3. Select Action Type **Custom State** and enter a Schedule Name like full-system-update.
- 4. Select a Schedule. For example, **Weekly: Wednesday, 9:30 am**. Keep enough time between this action and the update-salt action. The update-salt actions must be finished on all systems before this action should be executed.
- 5. Assign the states util.syncall, certs, channels and `uptodate by selecting the checkboxes.
- 6. Save the action by clicking [ Save Changes ].
- 7. You can edit the execution order of the states. The order should be util.syncall, certs, channels, and finally uptodate. Click [Confirm] to store the order.
- 8. Click [ Create Schedule ] to save the action.



The 'uptodate also performs a reboot, if an update requests it. This reboot be prevented if needed. For example, the systems which use live patching need to prevent the rebooting following the update.

# Procedure 3: Configuring Systems to Not Reboot After the uptodate State is Applied

- 1. In the SUSE Manager [web ui] go to Systems > Custom System Info and click [ Create Key ].
- 2. Enter "mgr\_reboot\_if\_needed" as Key Label and set as Description. Define if the uptodate state should perform a reboot if needed. Set to False if this is not wanted.
- 3. Click [ Create Key ] to store the new key.
- 4. To assign values to multiple systems, navigate in the SUSE Manager Web UI to **Systems** > **Overview** and select the checkbox for all systems you want to modify. These system are not in the System Set Manager (SSM).
- 5. Select in the left menu System Set Manager and select **Misc > Custom Values** in the tab bar.
- 6. Click mgr\_reboot\_if\_needed and enter **False** as Value.
- 7. Click [ Set Values ] to save.

# Procedure 4: Creating a Recurring Action to Run a Highstate After the Update

- 1. As an example, we create the action to apply the highstate for the same group which was fully updated before. In the SUSE Manager Web UI, navigate to **Systems > System Groups** and click infra-services.
- 2. Go to Recurring Actions and click [ Create ].
- 3. Select Action Type Highstate and enter a Schedule Name like highstate.

- 4. Select a Schedule. For example, **Weekly: Wednesday, 10:30 am**. Again, keep enough time between this action and the full-system-update action.
- 5. Click [ Create Schedule ] to save the action.

## 2.5. Related Topics

- For more information about recurring actions, see Recurring Actions.
- For more information about custom info values, see Client-configuration > Custom-info.

## Chapter 3. Configuration Management

You can use configuration files and channels to manage configuration for your clients, rather than configuring each client manually. This workflow shows you how to use the SUSE Manager Web UI to create a centrally managed configuration file, assign it to a Salt client, and apply the configuration.

## 3.1. Use case

If you are managing a lot of clients, you probably do not want to manually apply configuration settings to each of them in turn. Configuration channels are used to organize configuration files. You can subscribe clients to configuration channels, and deploy configuration files as required.

## 3.2. Outcome

When you have completed this workflow, you will have a configuration channel containing a configuration file, have assigned clients to the channel, and applied the configuration successfully.

## 3.3. Preparation

Before you start, you should already have:

- SUSE Manager Server installed, that you can access using the Web UI.
- At least one Salt client registered to your server.
- Appropriate subscriptions from <a href="http://scc.suse.com">http://scc.suse.com</a> for the products you are using.

This workflow uses a centrally managed configuration file and a Salt state. You can also use locally managed configuration files, traditional clients, and different methods, to get more flexibility in how you manage configuration in your environment. For more information about the different ways to manage configuration, see **Client-configuration > Configuration-management**.

## 3.4. Step-by-step workflow instructions

#### Procedure: Create a new configuration channel and file

 In the SUSE Manager Web UI, navigate to Configuration > Channels and click [Create State Channel]. Type a name, label, and description for your configuration file, and type the contents of your configuration file. An example that you can copy is at the end of this section. . Click [Create Config State Channel]

🔒 New Config State Channel 🎱	
Name*:	
Label*:	
Laber.	
Description*:	
SLS Contents	
1*	
2 3	
4 <del>*</del> 5 <del>*</del>	
6 <del>*</del> 7	
8	
9 • 10	
11 12	
13 • 14	
15 -	
16 17	
18 * 19 *	
20	
21 22	
23 -	
24 -	

- 2. Procedure: Assign clients to the configuration channel
- 3. In the SUSE Manager Web UI, navigate to **Systems > Systems List** and select the client you want to assign to your configuration channel.
- 4. Navigate to the Configuration tab. In the guimenu:Configuration Overview section, click [Subscribe to channels].
- 5. Check the configuration channel you created earlier, and click [ Continue ].

	in the state	0		
	Configuration	100 C		
	100	Manage	Configuration Channels	
		Subscribe to Channels		
	tion Channel Sub Channels for Subsci			
✓ Channel	Name	Channel Label	Files & Directories	
Channel	Name	Channel Label	Files & Directories	
	Name	Channel Label		
	Name	Channel Label		1 - 1 of 1 (1 selected)

6. If you have more than one configuration channel, you can rank them in order of importance, or click **[Update Channel Rankings]** to finish.

#### Procedure: Apply the configuration to your client

- 1. In the SUSE Manager Web UI, navigate to **Systems > Systems List** and select the client you want to assign to your configuration channel.
- Navigate to the Configuration tab. In the guimenu:Configuration Actions section, click [Deploy all managed config files ].

## 3.5. Example

#### 3.5.1. SLS State for Keeping Clients Updated

```
include:
  - channels
int_keep_system_up2date_updatestack:
  pkg.latest:
    - pkgs:
     - salt
     - salt-minion
{%- if grains.os_family == 'Suse'%}

    zypper
    libzypp
    {%- elif grains['os_family'] == 'RedHat' %}

 {%- if grains['osmajorrelease'] >= 8 %}
    - dnf
{%- else %}
- yum
{%- endif %}
{%- endif %}
   - require:
    - sls: channels
   - order: last
int_keep_system_up2date_pkgs:
  pkg.uptodate:
    - require:
    - sls: channels

    pkg: int_keep_system_up2date_updatestack

   - order: last
int_reboot_if_needed:
  cmd.run:
     name: shutdown -r +5
{%- if grains['os_family'] == 'RedHat' and grains['osmajorrelease'] >= 8 %}
- onlyif: 'dnf -q needs-restarting -r; [ $? -eq 1 ]'
{%- elif grains['os_family'] == 'RedHat' and grains['osmajorrelease'] <= 7 %}
- onlyif: 'needs-restarting -r; [ $? -eq 1 ]'
{%- elif grains['os_family'] == 'Debian' %}
- onlyif:
topt o (var/run/rebect required)
- test -e /var/run/reboot-required
{%- else %}
- onlyif: 'zypper ps -s; [ $? -eq 102 ]'
{%- endif %}
```

## 3.6. Related topics

- For more information about configuration management, see **Client-configuration** > **Configurationmanagement**.
- For more information about SLS files, see: https://docs.saltproject.io/en/latest/topics/tutorials/

starting\_states.html.

# Chapter 4. Content Lifecycle Management

If you are managing a lot of clients and you need to apply customized packages to them, you can use content lifecycle management (CLM) to manage your packages. CLM allows you to customize and test packages before updating production clients. It is also useful if you need to apply updates during a limited maintenance window.

## 4.1. Use case

Content lifecycle management allows you to select software channels as sources, adjust them as required for your environment, and thoroughly test them before installing onto your production clients. You can use CLM to manage your software channels from development, through testing, and rolling the changes out to your clients.

## 4.2. Outcome

When you have completed this workflow, you will have a content lifecycle project set up. You will have created a basic CLM project, and promoted it through its lifecycle.

## 4.3. Preparations

Before you start, you should already have:

- SUSE Manager Server installed, which you can access using the Web UI.
- Client machine with an operating system installed, which you can access across the network that your SUSE Manager Server is on, using SSH.
- Appropriate subscriptions from <a href="http://scc.suse.com">http://scc.suse.com</a> for the products you are using.

## 4.4. Step-by-step workflow instructions

#### Procedure: Create a new CLM project

1. In the SUSE Manager Web UI, navigate to **Content Lifecycle** > **Projects**, and click [**Create Project**]. Type a name, label, and description for your project, and click [**Create**].

Content Lifecycle Project -	0	Delete
✓ Project Properties		
Name     Image: Constraint of the second of th	- Check the changes below	
✓ Sources		+ Attach/Detach Sources
✓ Filters		+ Attach/Detach Filters
	↓ Build (0) ↓	
✓ Environment Lifecycle		+ Add Environment
No environments created		

 In the Sources section, click [Attach/Detach Sources]. Select the source type, and select a base channel for your project. The available child channels for the selected base channel are displayed, including information on whether the channel is mandatory or recommended. Check the child channels you require, and click [Save] to return to the project page.

Sources		
Туре:	Channa	~
New Base Channel		~
Child Channels (6)		
		Cancel Save

- 3. Leave the Filters section blank for now, we will not be using them in this example. You can add filters later on if you need to.
- 4. In the Environment Lifecycle section, create three environments: production, testing, and development. Click [Add Environment] and complete the name and label for each. For the production environment, leave the Insert before field blank. For the testing environment, in the

Insert before field, select production. For the development environment, in the Insert before field, select testing``.

✓ Environment Lifec	ycle		+ Add Environment
development			🖋 Edit
Label:			
Description:			
Version:	> not built		
		↓ Promote	
testing			/ Edit
Label:			
Description:			
Version:	> not built		
		↓ Promote	
production			ar Edit
Label:			
Description:			
Version:	> not built		

5. Click [ Build ] to build version 1 of your project:

	Version 1 successfully built into development	0	
	Ļ		
	Build (0)		
	Ļ		
✓ Environment Lifecycle	Ś		+ Add Environment
development			✔ Edit
Label:			
Description:			
Version:	> Version 1: first build		
Status:	Cloning channels		

#### **Procedure: Assign clients**

- 1. Navigate to Systems > System List, select the client to assign, and go to the Software > Software Channels tab.
- In the Base Channel section, select the CLM project and environment you want to assign the client to. For example, if you want this client to receive updates from your CLM only when packages are in the production environment, assign the base channel <CLM\_Project\_Name>-production-<Channel\_Name>.

Alternatively, you could use this client as a way to test if your CLM packages are working as expected before you promote them to development, so you assign the base channel <CLM\_Project\_Name>-testing-<Channel\_Name>.

Software Contraction Provisioning G La	Augentes
Software Channels	
財 Base Channel	₩ Child Channels
Au can change the base onfluere dhannel your system is subscribed	This system is subscribed to the checked dhannels beneath if any
A REAL PROPERTY AND ADDRESS OF THE OWNER.	
include recommended	test-cim-project-production-
) (none, disable service)	<b>%</b>
SUSE Channels	✓ test-clm-project-production-
	✓ test-clm-project-production-
Custom Channels	recommended %
	recommended %
Diesi-din-project-dedvelopment-SLE-Product-SLE515-IB3-Pool.ton	test-clm-project-production-     recommended %
test-clm-project-production-	✓ test-cim-project-production-
x36_64 %	

3. Click [ Next ] to assign the client.

#### **Procedure: Promote Environments**

- 1. In the SUSE Manager Web UI, navigate to **Content Lifecycle** > **Projects**, and select the project you want to work with.
- 2. In the Environment Lifecycle section, locate the environment to promote to its successor, and click [Promote]. You can monitor build progress in the Environment Lifecycle section.

✓ Environment Lif	Version 1 successfully promoted into testing	+
development		/
Label:		
Description:		
Version:	> Version 1:	
Status:	Built	
Built time:		
	Promote	
testing		/
Label:		
Description:		
Version:	> Version 1:	
Status:	Cloning channels 🛟	

## 4.5. Related topics

- For more information about CLM, including information about how to use filters, see **Administration > Content-lifecycle**.
- For CLM examples, see Administration > Content-lifecycle-examples.

## Chapter 5. In-place upgrade of SUSE Linux Enterprise Server with SUSE Manager

This workflow shows how to automatically complete the task of in-place SUSE Linux Enterprise Server instances upgrade with SUSE Manager Server.

The workflow is applicable for both Salt and Traditional clients.

## 5.1. Use case

In-place migration is benefitial when:

- migrating large number of the older SUSE Linux Enterprise Server is time-consuming
- you are looking for a way to automate migrations

#### 5.2. Outcome

Successful completion of this workflow results in consistent, supportable outcomes.

#### 5.3. Step-by-step preparation instructions



This workflow is complex and time-consuming. Make sure that adequate testing is done before deploying the procedure in live environment.

#### **Procedure: Prepare the SUSE Manager Server for Provisioning**

1. Create a SUSE Manager Content Lifecycle Management project for your distribution. Choose a shortbut-descriptive prefix in the name, including all source channel modules. Add Filters as needed. Add at least one Environment.

≡ SUSE <sub>®</sub> Manager	> Content Lif	iecycle > Projects		🎾 Q 🚺 systems selected 🍠 🛦 admin 👍 Demo site 🛛 🕸
	۹	🖸 Content Lifecyd	ele Projects <sup>©</sup>	+ Create Project
🕋 Home	~		,	
🖵 Systems	~	Filter by any value	Items 1 - 4 of 4	16 vitems per page
😚 Salt	~	Name JE	Description	Environment Lifecycle
👌 Images	~	12sp3-sap-landscape	12sp3-sap-landscape	test
Patches	~	12sp4-demo	Demo of CLM for 12sp4	prod
Software	~	12sp5-demo	SLES 12 SP5 landscaped channels	test > prod
	^	15sp1-demo	15sp1 demo	test > prod
Projects		Page 1 of 1		
Filters				
Q Audit	~			

2. Create an Activation Key that includes the filtered project channels.

≡ SUSE <sub>®</sub> Manager∍	> Systems	Activation Keys	🔎 Q 🚺 systems selected 🖉 🛓 admin 🛛 🚓 Demo site 🛛 🕫
	۹	🔦 15sp1-demo-test º	🖉 Cione Key   😭 Delete Key
希 Home	~	Details Packages Configuration	Groups Activated Systems
Systems	~	Details Factages Comiguration	oroupa Autratica Stationa
Overview		Activation Key Details	
System List	~	Systems registered with this activation key will inh	arit the settings listed below.
System Groups		Description:	15sp1-demo-test
System Set Manager	~		Use this to describe what kind of settings this key will reflect on systems that use it. If left blank, this
Bootstrapping			field will be filled in 'None'.
Visualization	~		
Advanced Search		Key:	1- 15sp1-demo-test
Activation Keys			Activation key can contains only numbers [0-9], letters [a-z A-Z], '-', '_' and '.'
Stored Profiles			Leave blank for automatic key generation. Note that the prefix is an indication of the SUSE Manager organization the key is associated with.
Custom System Info			organization the key is associated with.
Autoinstallation	×	Usage:	
Software Crashes			Leave blank for unlimited use.
Virtual Host Managers			
😚 Salt	~	Base Channel:	15sp1-demo-test-SLE-Product-SLES15-SP1-Pool for x86_64  V
			Choose "SUSE Manager Default" to allow systems to register to the default SUSE Manager provided
lmages	ř		channel that corresponds to the installed SUSE Linux version. Instead of the default, you may choose a particular SUSE provided channel or a custom base channel, but if a system using this key is not
Patches	×		compatible with the selected channel, it will fall back to its SUSE Manager Default channel.
Software		Child Channels:	✓ 15sp1-demo-test-SLE-Product-SLES15-SP1-Pool for x86_64
Content Lifecycle		child chambes.	Isspi-demo-test-site-Product-sites (5-SP1-Prod) for X80_04     include recommended
Q Audit			☑ Include recommended ☑ 15sp1-demo-test-SLE-Manager-Tools15-Pool for x86_64 SP1 [recommended] %
			☑ topp-domo-test-SLE-Manager-Tools15-Updates for x86_64 SP1 / recommended %
Configuration			✓ 15sp1-demo-test-SLE-Module-Basesystem15-SP1-Pool for x86_64 recommended %
Copyright Notice	~		15sp1-demo-test-SLE-Module-Basesystem15-SP1-Updates for x86_64 (recommended) %

- 3. (Optional) Create a bootstrap script. The profile will not need it, because it is managed in the AutoYaST.
- 4. Create a /var/spacewalk/iso directory, and for SLES 15 SP2 and following, copy the Full iso (>10 GB) there. Create a mount point for it, such as /opt/install/15sp3 and mount the ISO there. Ensure this path gets re-mounted at boot time.
- 5. Create an Autoinstallation Distribution in SUSE Manager for each base channel to which you will migrate.
  - a. In the **Distribution**, reference the specific Base Channel to match the base to which you might migrate, for example the base channel of your CLM project Environment Lifecycle.
  - b. Label the Distribution something that references your specific Base Channel.
  - c. Set the Installer Generation to match your specific version of SUSE Linux Enterprise Server (12, 15, etc.).
  - d. The kernel options will be automatically populated when you click Create Autoinstallable Distribution.
- 6. You may create more Distributions depending on the Base Channel you need to assign, and you can re-use the same Tree Path for the boot media if required.

≡ SUSE <sub>®</sub> Manager∍	> Systems >	Autoinstallation > Distributions		🕬 Q 🚺 systems selected 🖉 🛓 ad	lmin 🛦 Demo site 🕫
	۹	🖌 Autoinstallabl	e Distributions <sup>©</sup>		+ Create Distribution
🖀 Home	v	The following autoinstallable distril	butions are available.		
Systems Overview	^	1 - 8 of 8			
System List System Groups	~	Filter by Label:	<ul> <li>Select first character +</li> </ul>		25 v items per page
System Set Manager Bootstrapping	ř	Label JE	Base Channel		Valid?*
Visualization	~	12sp4-demo-prod	12sp4-demo-prod-SLES12-SP4-Pool for x86_64 12sp5-demo-prod-SLES12-SP5-Pool for x86_64		۰ ۲
Advanced Search Activation Keys	I	12sp5-demo-test	12sp5-demo-prod-5LE512-5P5-Pool for X86_64		~
Stored Profiles Custom System Info		15sp1-demo-test	15sp1-demo-test-SLE-Product-SLES15-SP1-Pool for x86_64		×
Autoinstallation	^	oracle7 sles12-sp4-x86_64	Oracle Linux 7 (x86_64) SLES12-SP4-Pool for x86_64		×

- 7. Click on Profiles, and upload Kickstart/AutoYaST file for each target SUSE Linux Enterprise Server distribution, service pack and channels you wish to migrate to.
  - a. This profile will be associated with the activation key and autoinstallation distribution created above.

- b. Cut-and-paste a Profile template as the basis for what you upload, assign it the Autoinstall tree you created as a Distribution above.
- c. Do not put anything in the Virtualizaton Type box, and click [ Create ].
- 8. Once created, your profile will now have some new fields on this Details page. In the Kernel Options line on this Details page, put in

autoupgrade=1 insecure=1 useonlinerepo

9. This will tell your profile to treat its install as an upgrade, and allow http access to the SUSE Manager Server to obtain installer updates without needing to go to SUSE Customer Center.

≡ SUSE <sub>®</sub> Manager∍	Systems >	Autoinstallation > Profiles					4 <sup>2502</sup> Q	0 systems selected 🖋 🛓 adm	in 🚓 Demosite 📽
	Q	Autoinstallation Profiles <sup>®</sup>						+ Create Kickstart Profile	Upload Kickstart/Autovast File
😤 Home	~	The following autoinstallation profiles have been created f	or use by yo	ur organiza	tion:				
Systems	~	1 - 8 of 8	or use by ye	ai organiza					
Overview		1-0010							
System List	~	Filter by Label:	۲	Select (	irst character 👻				25 v items per page
System Groups		Priver by Cable.	۲	500001	irst character •				25 viterits per page
System Set Manager	~	Label 41			Active	Distribution		SUSE Manager-managed?"	
Bootstrapping		salt-15sp1-demo-test			<b>~</b>	15sp1-demo-test			
Visualization	× I	sall-autoupgrade-to-15sp1			~	sles15sp1			
Advanced Search		salt-autovast upgrade-to-12sp4			~	sles12-sp4-x86 64			
Activation Keys									
Stored Profiles		salt-minion-to-https-15sp1-demo-test			×	15sp1-demo-test		*	
Custom System Info		salt-test-15sp1			×	sles15sp1		×	
	<u>^</u>	traditional-12sp5-demo-test			×	12sp5-demo-test		×	
Overview		traditional-proxy-custom-12sp4				sles12-sp4-x86_64		<b>~</b>	
Unprovisioned		traditional-to-custom 12sp4 upgrade			~	sles12-sp4-x86 64		~	
GPG and SSL Key	19								
Distributions		Tip: * - Autoinstallation profiles that are not managed by S	USE Manar	ter can not l	be edited in the SUS	SE Manager I II. To modify th	ese profiles i	please log onto the SUSE Manager se	over and run the 'cobbler profil
Eile Presentation		edit' command. For more information, consult the SUSE N							ter and tall the council prove

10. Click the variables tab in your Autoinstallation Profile to specify CLM prefix, Activation Key, Distribution tree, and Organization:

≡ SUSE₀Manager∍	Systems	> Autoinstallation > Profiles	🔎 Q 🕥 systems selected 🖋 🛦 admin 🍌 Demo site 😋 🖨
	۹	◀ Autoinstallation: salt-15sp1-demo-test	2 Clone Autoinstallation   🔒 Delete Autoinstallation
Statutt page     Systems     Overview     System Groups     System Groups     System Groups     System Groups     System Groups     System Groups     Subalization     Advanced Search     Activation Keys     Stored Profiles     Custom System Info     Autoinstation	v · · · · · · · · · · · · · · · · · · ·	Details Unprovisioned Autoinstallation <u>Variables</u> Autoinstallation File Autoinstallation Variables	Q) Clove Automstallation
Overview Profiles Unprovisioned			
000 1 001 //			

Sample Variables:

- o registration\_key=1-15sp1-demo-test
- org=1
- o channel\_prefix=15sp1-demo-test
- o distrotree=15sp1-demo-test

Edit the AutoYaST profile itself in a tool where you can use cut-and-paste for the channels in your profile. Use variables in your profiles where possible.

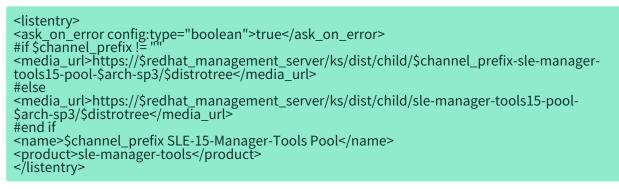
Published profiles can be used as a starting point.



For profile files, see https://github.com/SUSE/manager-build-profiles.

The profiles follow AutoYaST XML guidelines, and for an in-place upgrade there are several important sections:

#### Add-ons - the repositories used in the upgrade



Be sure to include all (and only) the relevant modules (both Pool and Updates) to be used in the migration. In migration, it is recommended to add all available modules, as the location of certain packages changes with new major versions.

After finishing the preparation, proceed with the actual migration depending on the type of your client.

For Salt clients, go to Migration of Salt clients.

For Traditional clients, go to Migration of Traditional clients.

## 5.4. Migration of Salt clients

#### **Procedure: Migrating Salt clients**

Prior to migration, be sure to check Software  $\rightarrow$  Non-Compliant. This will show any orphaned packages on your system - those SUSE Manager does not find in any assigned channel. Make sure this list is very small or empty, and that you can account for all the packages there. Delete any that are unnecessary.

+ . Before provisioning, issue the following Remote Command to the systems you wish to upgrade to remove the existing SUSE Manager channels during the upgrade process:

+

#### rm -rf /etc/zypp/repos.d/susemanager\*

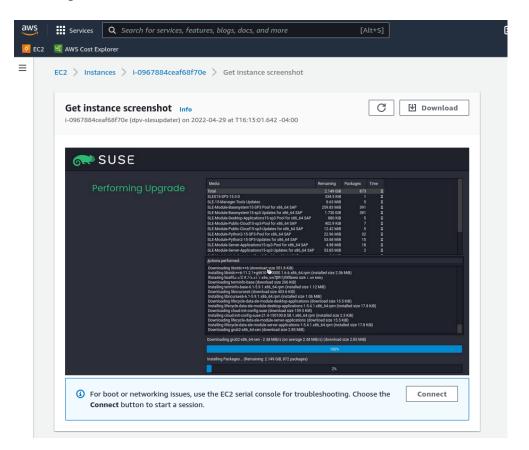
+ . Assign your Autoinstallation Profile in System Details  $\rightarrow$  Provisioning for one system, or in the Provisioning tab in SSM for as many systems as you need. SUSE Manager provisioning then auto-assigns a Reactivation Key to this system, that is referenced in the provisioning process. If you need to perform the upgrade through a particular SUSE Manager Proxy you will need to group just those systems together in SSM.

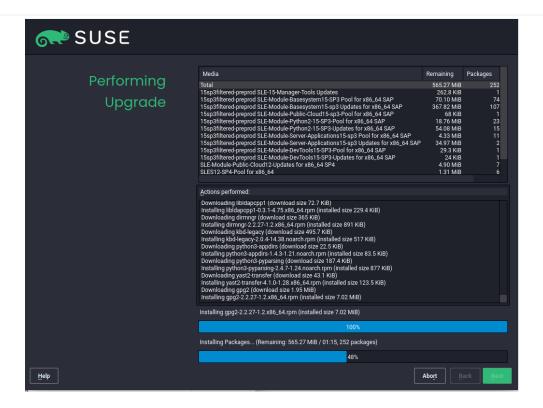
+ image::wf-inplaceMigration-06.png[scaledwidth=80%]

+ image::wf-inplaceMigration-07.png[scaledwidth=80%]

SUSE Manager creates the proper entry in /etc/grub.d/ for the reinstallation, and boots the selected systems to that entry. The Profile you created above will be used to drive automated upgrade, following which your system will use the reactivation key (one time), associating the upgraded system with the previous SUSE Manager profile.

The Session Status screen in SUSE Manager will not be updated real-time for Salt clients. Instead, watch the target system console to track progress. If you are updating an instance on a hyperscaler like AWS you may be able to get screenshots of the console.





If your profile is clean, it should complete an in-place migration in about 30 minutes - depending on the speed of your network, client, and the number of required packages in the migration.

## 5.5. Migration of Traditional clients

#### **Procedure: Migrating Traditional clients**

- Assign your Autoinstallation Profile in System Details → Provisioning for one system, or in the Provisioning tab in SSM for as many systems as you need. If your system is able to use PXE, it can be completely automated from here.
- 2. If your system is not able to use PXE, you can create an ISO to install with Cobbler commands using the SUSE Manager server CLI. Copy the ISO file output to the machine you wish to migrate and boot from it. View all the profiles with this:

#### cobbler profile list

3. Output will look something like:

15sp1-demo-test:1:Demosite

4. Then build the ISO file with this command:

cobbler buildiso --iso=/tmp/15sp1-demo-test.iso --profiles=15sp1-demo-test:1:Demosite



The --iso= section is the output of the buildiso command, and needs full path.

5. Copy this ISO to the virtualization environment where your system can use it as boot media.

# Chapter 6. Removing channel

#### 6.1. Use case

**F** 

This workflow shows how to manually remove SUSE provided channels from SUSE Manager and to clean up end-of-life products, to reclaim space or for other purposes.

## 6.2. Step-by-step instructions

Manual channel removal consists of Preparing to remove a channel and Removing channel.

#### 6.2.1. Preparing to remove a channel

Before removing a channel, you must identify the label for the channel to be removed. It can be done with Web UI or on the command line.

- Be careful not to remove channels that systems are currently subscribed to, or that you are planning on subscribing a system to.
- If there are systems that are currently subscribed to a channel that you want to delete, do not remove the channel until those systems are upgraded or unsubscribed.

#### 6.2.1.1. Identifying Channel labels

#### Procedure: Identifying channel labels using Web UI

- 1. In the SUSE Manager Web UI, in the sidebar navigate to **Software > Channel List > All**.
- 2. This page displays the Channel Name. If you select the link for a channel name, you will see the field for Channel Label.
- 3. Identify the channel, and child channels, to be removed.

#### Procedure: Identifying channel labels using the command line

1. You can get a list of channels by running the following command:

spacewalk-remove-channel -l

#### 6.2.1.2. Verify channel system subscriptions

#### Procedure: Verifying channel system subscriptions using Web UI

- 1. In the SUSE Manager Web UI, in the sidebar navigate to Software > Channel List > All.
- 2. Locate Systems column on the right.
- 3. Check the Systems column for the channel, or any child channels, that you want to remove.

#### Procedure: Verify channel system subscriptions using the command line

1. Run the following command:

spacecmd -- softwarechannel\_listsystems <Channel Label>

#### 6.2.2. Removing channel

A channel, with its metadata, can be removed in the SUMA command line by using the spacewalk-removechannel command. This command does not remove the packages themselves from the filesystem.

Removing packages from the filesystem is described in [cleaning-up-channel-packages].

#### 6.2.2.1. Removing an individual channel

#### Procedure: Removing an individual channel using the command line

1. To remove an individual channel run the following command:

spacewalk-remove-channel -c channel-label

+ . To remove multiple channels at the same time, use -c flag for each channel, followed by the channellabel. For example:

+

+

spacewalk-remove-channel -c channel-label1 -c channel-label2

#### 6.2.2.2. Removing a parent and all its child channels

목록 1. Procedure: Removing a parent and all its child channels . It is also possible to remove a parent channel with all of its child channels, like this:

spacewalk-remove-channel -a sles12-sp5-pool-x86\_64

6.2.2.3. Remove packages from the database via the Web UI

#### 6.2.2.4. Clean the packages from the filesystem

목록 2. Procedure: Clean the packages from the filesystem . The following command checks for anything that is still showing in the filesystem, but not in the SUMA database and then removes it.

# spacewalk-data-fsck -r -S -C -O



The final cleanup command can take several minutes, or even hours to complete.

## 6.3. Related topics

• For more information about deleting channels, see Delete channels.

## Chapter 7. Service Pack Upgrade via Web UI

If you want to migrate the registered SUSE Linux Enterprise client's service pack (SP) to a newer version, it can be done either on the command line or via Web UI.

This document describes and illustrates in detail the migration using the Web UI.



SP versions used are not reflective of the actual latest versions available. They are used for illustration purposes only.

#### Procedure: Migrating service pack to a newer version using Web UI

- 1. Log in to SUSE Manager Web UI and navigate to Admin > Products and search for "SUSE Linux Enterprise Server 15 SP5 x86\_64 (BETA)"
- 2. Select the recommended channels.

-	
10 Comparation	
O Schedule	~
嶜 Users	~
🚨 Admin	^
Setup Wizard	^
HTTP Praxy	
Organization Credentials	
Organizations	
Users	
Manager Configuration	~
ISS Configuration	~

#### 3. Click [ Add Products ].

🗱 Setup Wizard 🍳		
HTTP Proxy Organization Credentials Products		
		Clear + Add products (1)
server 15 sp4	Filter by architecture	2. 🗸 items per page
Items 1 - 1 of 1		
Product Description Arch Channels		
SUSE Linux Enterprise Server 15 SP4 x86_64 (BETA) x86_64	4 <b>O</b> (O) 🗐 O	

4. Navigate to **Systems > registered client > Software > SP Migration**. You will see two targets, SP4 and SP5.

Details	s Sof	tware	Configuration	Provisioning	Groups	Audit	States	Formulas	Events
Pa	atches	Packages	Software Cl	annels SP Migr	ration				
C	onvior	a Dack	Migration	- Tardet					
5		FACK	mgration	Target					
1 51			stalled Products:	SUSE Linux Enterpr					
1 31			0	•					
1 31			0	SUSE Linux Enterpr SUSE Manage	ger Client T terprise Se	rver 15 SP4	15 x86_64 <b>(86_64 (BETA</b>		
1 51			stalled Products:	SUSE Linux Enterpr SUSE Manage	ger Client T terprise Se	rver 15 SP4	15 x86_64		

5. Select SUSE Linux Enterprise Server 15 SP5 x86\_64 (BETA). This will expand further as shown below.

De	tails	Software	Configuration	Provisioning	Groups	Audit	States	Formulas	Events	
	Patch	hes Packag	ges Software C	hannels SP N	Migration					
	Ser	vice Pac	k Migration	- Channe	els					
			Installed Products:	- SUSE M	erprise Server Applications M anager Client tem Module 1	odule 15 SP2 Tools for SLE	2 x86_64 15 x86_64			
			Target Products:	- SUSE M	erprise Server Applications M anager Client tem Module 1	odule 15 SP4 Tools for SLE	x86_64 15x86_64			
		т	arget Base Channel:	SLE-Product	t-SLES15-SP4-	Pool for x86	_64			~
					<ul> <li>SLE-</li> <li>SLE-</li> <li>SLE-</li> <li>SLE-</li> <li>SLE-</li> <li>SLE-</li> <li>SLE-</li> <li>SLE-</li> </ul>	Manager-Too Manager-Too Module-Base Module-Base Module-Sen Module-Sen Product-SLE Channels:	ols15-Pool fo ols15-Update esystem15-S esystem15-S ver-Applicatio ver-Applicatio S15-SP4-Upo	r x86_64 SP4 is for x86_64 SP4 P4-Pool for x86_ P4-Updates for x ons15-SP4-Pool ons15-SP4-Upda dates for x86_64	64 (86_64 for x86_64 ites for x86_64	
		A	llow Vendor Change	C Schedule Mig		.5-SP4-Insta	ller-Updates	for x86_64		

- 6. Select Target Base Channel as SLE-Product-SLES15-SP5-Pool for x86\_64 and keep Allow Vendor Change unchecked.
- 7. Click [Schedule Migration] and it will highlight message It is better to do a dry run first so continuing with dry run first.
- 8. Click [ **Dry-run** ] and check the status of the simulation in **Events** > **History**. You should see a return code 0 meaning successful.
- 9. Now you may click [ **Schedule Migration** ] to actually migrate the server. Following message will get highlighted on top of the screen in SUSE Manager Web UI.



- 10. When the migration is complete, check the status in **Events > History**.
- 11. On the client side also you can verify it by running:

cat /etc/os-release

12. The output will look similar to:



13. On the SUSE Manager Web UI side, you can verify the succesfully completed migration by going to **Systems > registered client > Detail**.

Overview Properties		iulas Events e Migrate Notes Custom Info	
System Status			
System is up to date			
System Info		System Events	
Hostname:	sles15sp2a.example.com	Checked In:	Today at 1:27 AM
P Address:	192.168.254.140	Registered:	Today at 1:08 AM
Pv6 Address:	fe80::20c:29ff:fec3:fcd6	Last Booted:	39 minutes ago (Schedule System Reboot)
Minion Id:	sles15sp2a.example.com		(schedule System Reboot)
Virtualization:	VMware	System Properties (Ed	it These Properties)
UUID:	83264d569fe789543dcce24f28c3fcd6	System Types:	[Salt]
Kernel:	5.3.18-24.96-default	Contact Method:	Default
SUSE Manager System ID:	1000010016	Auto Patch Update:	No
Activation Key:	1-sles15sp2	Maintenance Schedule:	(none)
installed Products:	SUSE Linux Enterprise Server 15 SP4 x86_64 (BETA)	System Name:	sles15sp4a.example.com
	Basesystem Module 15 SP4 x86_64	Description:	
	Server Applications Module 15 SP4 x86_64	Location:	(none)
	SUSE Manager Client Tools for SLE 15 x86_64		
Subscribed Channels (	(Alter Channel Subscriptions)		
Base Channel			
SLE-Product-SLES15-SP4	I-Pool for x86_64		
Child Channels			

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