

# SAP HANA System Replication Scale-Out - Performance Optimized Scenario

SUSE Linux Enterprise Server for SAP Applications 15

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SUSE® Linux Enterprise Server for SAP Applications is optimized in various ways for SAP\* applications. This guide provides detailed information about how to install and customize SUSE Linux Enterprise Server for SAP Applications for SAP HANA Scale-Out system replication automation in the performance optimized scenario. It is based on SUSE Linux Enterprise Server for SAP Applications 15 SP3. The concept however can also be used with SUSE Linux Enterprise Server for SAP Applications 15 SP1 or newer.

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# Contents

- 1 About this guide 4
- 2 Scope of this documentation 6
- 3 Planning the installation 8
- 4 Setting up the operating system 18
- 5 Installing the SAP HANA databases on both sites 25
- 6 Setting up SAP HANA system replication 30
- 7 Integrating SAP HANA with the cluster 34
- 8 Configuring the cluster and SAP HANA resources 40
- 9 Testing the cluster 53
- 10 Administration 57
- 11 References 65
- 12 Legal notice 76
- 13 GNU Free Documentation License 77

# 1 About this guide

## 1.1 Introduction

SUSE® Linux Enterprise Server for SAP Applications is optimized in various ways for SAP\* applications. This guide provides detailed information about installing and customizing *SUSE Linux Enterprise Server for SAP Applications* for SAP HANA scale-out system replication automation in the performance optimized scenario, including standby nodes.

High availability is an important aspect of running your mission-critical SAP HANA servers.

The SAP HANA scale-out system replication is a synchronization of all data in SAP HANA to a second SAP HANA system. The SAP HANA itself replicates all of its data to a secondary SAP HANA instance. It is an out-of-the-box, standard feature.

The recovery time objective (RTO) is minimized through the data replication at regular intervals. SAP HANA supports asynchronous and synchronous modes. The document at hand describes the synchronous replication from memory into memory of the second system. This is the only method that allows the cluster to make a decision based on coded algorithms.

## 1.2 Abstract

This guide describes planning, setup, and basic testing of SUSE Linux Enterprise Server for SAP Applications 15 for the high availability solution scenario "SAP HANA Scale-Out System Replication Performance Optimized - BW Style". The setup includes SAP HANA standby nodes. It is addressing the needs for scale-out systems as they are used for SAP Business Warehouse (BW) systems. For SAP Enterprise Resource Planning (ERP) systems, another setup guide exists.

From the application perspective the following variants are covered:

- Plain system replication
- Multi-tier (chained) system replication
- Multi-target system replication
- Multi-tenant database containers for all above
- HANA host auto-failover for all above
- HANA databases without host auto-failover are possible, but not explained here

From the infrastructure perspective the following variants are covered:

- 3-site cluster with disk-based and diskless SBD fencing
- 1-site cluster with disk-based and diskless SBD fencing
- Other fencing is possible, but not explained here
- On-premises deployment on physical and virtual machines
- Public cloud deployment (usually needs additional documentation on cloud specific details)

Deployment automation simplifies roll-out. There are several options available, particularly on public cloud platforms. Ask your public cloud provider or your SUSE contact for details.



## Note

In this guide the software package SAPHanaSR-ScaleOut is used. This package has been obsoleted by SAPHanaSR-angi. Thus new deployment should be done with SAPHanaSR-angi only. For upgrading existing clusters to SAPHanaSR-angi, please read the blog article <https://www.suse.com/c/how-to-upgrade-to-saphanasr-angi/> .

## 1.3 Additional documentation and resources

Chapters in this manual contain links to additional documentation resources that are either available on the system or on the Internet.

For the latest SUSE product documentation updates, see <https://documentation.suse.com/> .

Find white-papers, best-practices guides, and other resources at the

- SUSE Linux Enterprise Server for SAP Applications resource library: <https://documentation.suse.com/sbp/sap/>
- SUSE Best Practices Web page: <https://documentation.suse.com/sbp/sap/>
- Supported high availability solutions by SUSE Linux Enterprise Server for SAP Applications overview: <https://documentation.suse.com/sles-sap/sap-ha-support/html/sap-ha-support/article-sap-ha-support.html>

Lastly, there are manual pages shipped with the product.

## 1.4 Feedback

Several feedback channels are available:

### Bugs and Enhancement Requests

For services and support options available for your product, refer to <http://www.suse.com/support/>.

To report bugs for a product component, go to <https://scc.suse.com/support/> requests, log in, and select *Submit New SR* (Service Request).

### Mail

For feedback on the documentation of this product, you can send a mail to [doc-team@suse.com](mailto:doc-team@suse.com) (<mailto:doc-team@suse.com>). Make sure to include the document title, the product version and the publication date of the documentation. To report errors or suggest enhancements, provide a concise description of the problem and refer to the respective section number and page (or URL).

## 2 Scope of this documentation

This document describes how to set up automation of an SAP HANA scale-out system replication cluster installed on two sites based on SUSE Linux Enterprise Server for SAP Applications 15 SP3. This concept can also be used with SUSE Linux Enterprise Server for SAP Applications 15 SP1 or newer.

To give a better overview the installation and setup is subdivided into seven steps.

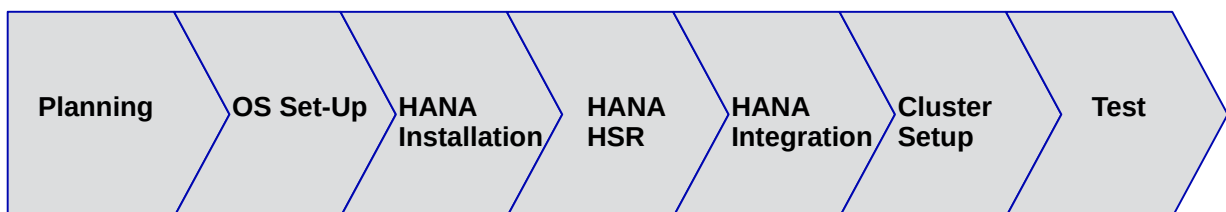


FIGURE 1: [PLANNING][OSSETUP][SAPHANAINST][SAPHANAHSR][INTEGRATION][CLUSTER][TESTING]

- Planning (section [\[Planning\]](#))
- OS setup (section [\[OsSetup\]](#))
- SAP HANA installation (section [\[SAPHanaInst\]](#))
- SAP HANA system replication configuration (section [\[SAPHanaHsr\]](#))
- SAP HANA cluster integration (section [\[Integration\]](#))
- SLES for SAP cluster configuration (section [\[Cluster\]](#))
- Testing (section [\[Testing\]](#))

After the setup process you will have a SUSE Linux Enterprise Server for SAP Applications cluster controlling two 'swarms' of SAP HANA scale-out in a system replication configuration. The architecture is named the 'performance optimized scenario'.

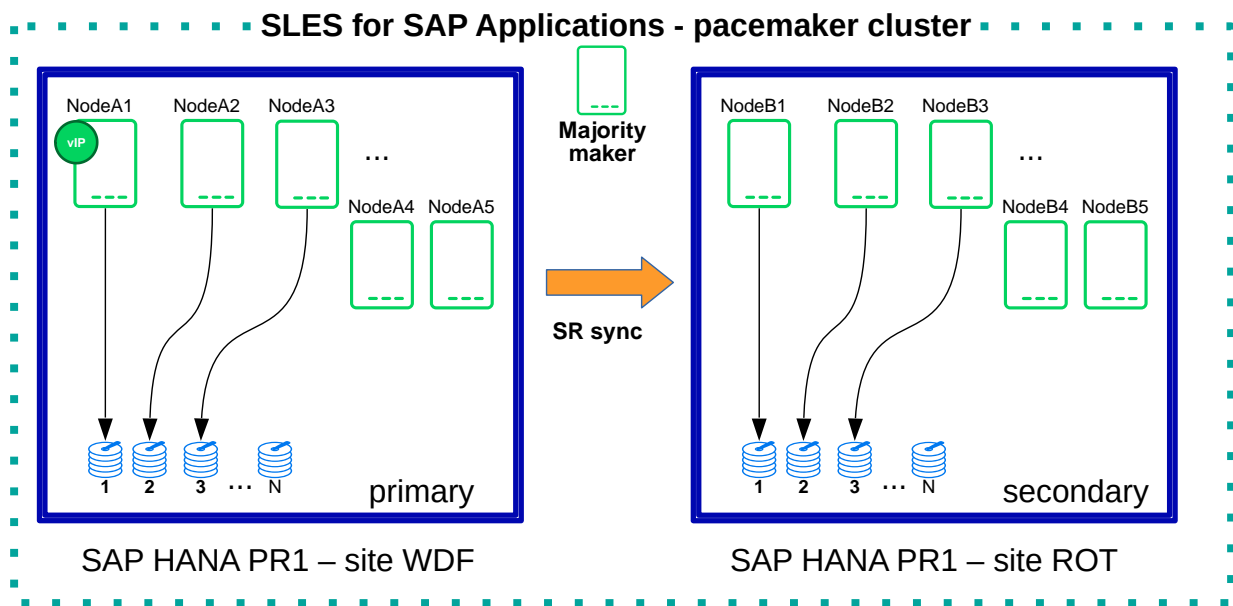


FIGURE 2: CLUSTER WITH SAP HANA SR - PERFORMANCE OPTIMIZED

With SAPHanaSR-ScaleOut, various HANA scale-out configurations are supported. Details on requirements and supported scenarios are given below. In this guide, we describe two scenarios where SAP HANA is configured for host auto-failover. That means there are standby nodes which are managed by SAP HANA. This setup is addressing the needs for scale-out systems as they are used for SAP Business Warehouse (BW) systems.

For SAP Enterprise Resource Planning (ERP) systems, another setup guide exists. That setup guide describes how to manage a specific HANA scale-out configuration without standby-nodes. The multi-target configuration is shown there as well. You will find background information on that setup in a series of blog articles on {#towardszerodowntime}, for example <https://www.suse.com/c/sap-hana-scale-out-system-replication-for-large-erp-systems/> .



## Note

For upgrading an existing SAP HANA scale-out system replication cluster from SAPHanaSR-ScaleOut version 0.160, consult manual page SAPHanaSR-manageAttr(8) and the blog article <https://www.suse.com/c/sap-hana-scale-out-multi-target-upgrade/> .

## 3 Planning the installation

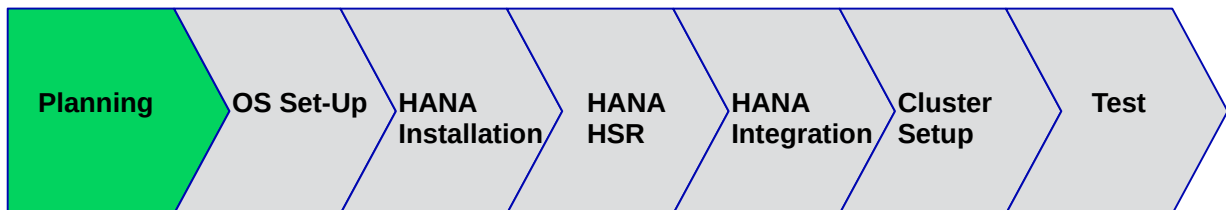


FIGURE 3: *PLANNING [OSSETUP][SAPHANAINST][SAPHANAHSR][INTEGRATION][CLUSTER][TESTING]*

Planning the installation is essential for a successful SAP HANA cluster setup.

What you need before you start:

- Software from SUSE: SUSE Linux Enterprise Server for SAP Applications installation media and a valid subscription for getting updates
- Software from SAP: SAP HANA installation media
- Physical or virtual systems including disks and NFS storage pools (see below)
- Filled parameter sheet (see below)

### 3.1 Minimum lab requirements and prerequisites

This section defines some minimum requirements to install SAP HANA scale-out.





## Note

The minimum lab requirements mentioned here are no SAP sizing information. These data are provided only to rebuild the described cluster in a lab for test purposes. Even for such tests the requirements can increase depending on your test scenario. For productive systems ask your hardware vendor or use the official SAP sizing tools and services.



## Note

Refer to SAP HANA TDI documentation for allowed storage configuration and file systems.

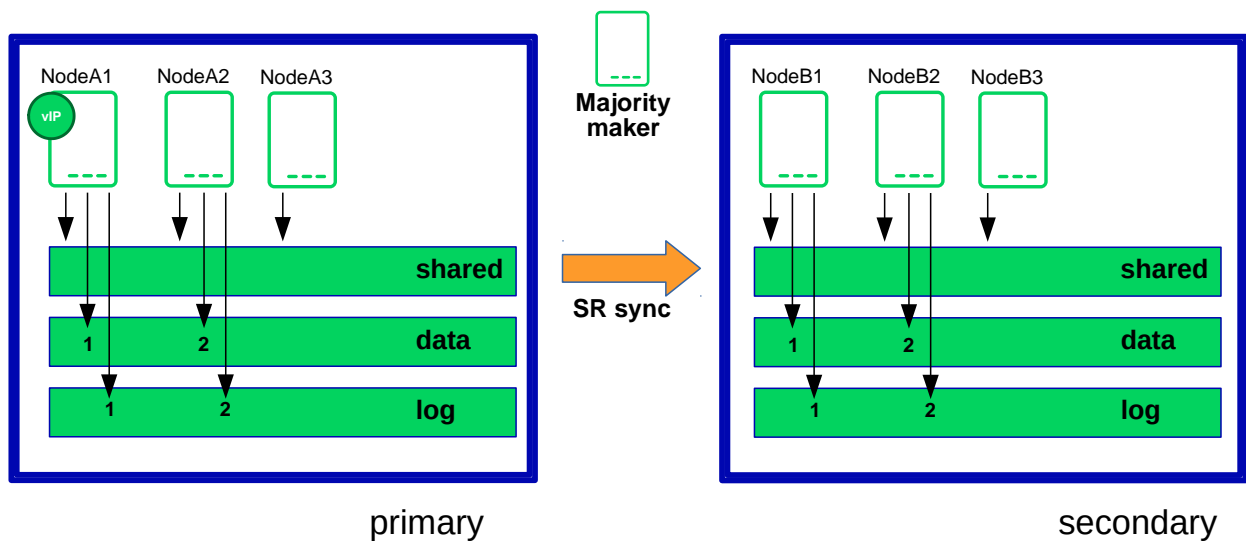


FIGURE 4: SIMPLIFIED NFS SHARE STRUCTURE OF A 2+1:2+1 SAP HANA SYSTEM REPLICATION

Requirements with 3 SAP HANA instances per site (2 + 1 : 2 + 1) - with a majority maker:

- 6 VMs with each 32 GB RAM, 50 GB disk space
- 1 VM with 2 GB RAM, 50 GB disk space
- 1 shared disk for SBD with 10 MB disk space
- 2 NFS pools (one per site) with a capacity of each 96 GB
- 1 additional IP address for takeover

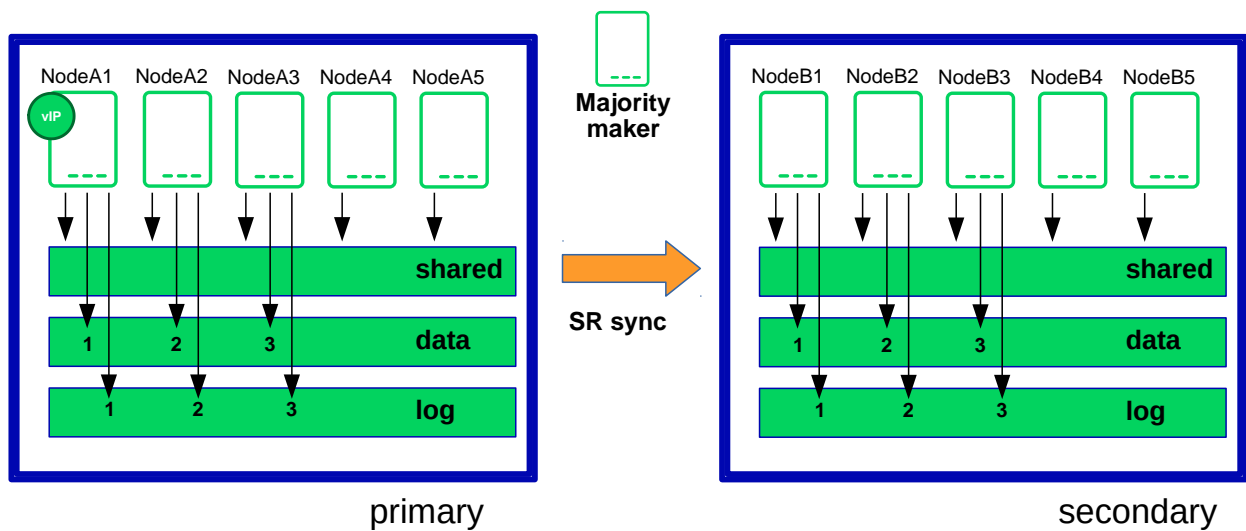


FIGURE 5: SIMPLIFIED NFS SHARE STRUCTURE OF A 3+2:3+2 SAP HANA SYSTEM REPLICATION

Requirements with 5 SAP HANA instances per site (3 + 2 : 3 + 2) - with a majority maker:

- 10 VMs with each 32 GB RAM, 50 GB disk space
- 1 VM with 2 GB RAM, 50 GB disk space
- 1 shared disk for SBD with 10 MB disk space
- 2 NFS pools (one per site) with a capacity of each 132 GB
- 1 additional IP address for takeover

The SBD based fencing needs up to 3 shared block devices.

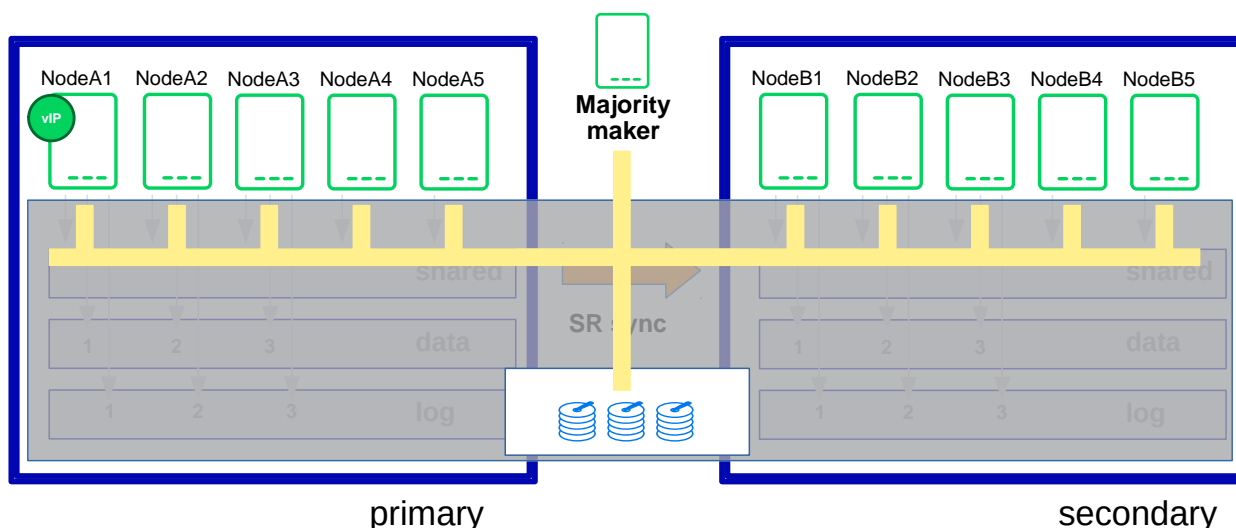


FIGURE 6: ADDITIONALLY TO THE NFS SHARES: ALL CLUSTER NODES NEED TO HAVE ACCESS TO THE SBD BLOCK DEVICES

### 3.2 Parameter sheet

The cluster organizing two SAP HANA 'swarms' is quite complex. The installation should be planned properly. You should have all needed parameters like SID, IP addresses and much more already in place. It is a good practice to first fill out the parameter sheet and then begin with the installation.

TABLE 1: PARAMETER SHEET TO PREPARE THE NFS BASED SETUP

Parameter	Value
Path to SLES for SAP media	
RMT server or SCC account	
NTP server(s)	
Path to SAP HANA media	
S-User for SAP marketplace	
Node names site 1	
Node names site 2	

Parameter	Value
Node name majority maker	
IP addresses of all cluster nodes	
SID	
Instance number	
Service IP address	
HANA site name site 1	
HANA site name site 2	
NFS server site 1	
NFS share "shared" site 1	
NFS share "data" site 1	
NFS share "log" site 1	
NFS server site 2	
NFS share "shared" site 2	
NFS share "data" site 2	
NFS share "log" site 2	
SBD STONITH block device(s)	
Watchdog driver	

### 3.3 Scale-out scenario and resource agents

To automate the failover, the High Availability Extension built into SUSE Linux Enterprise Server for SAP Applications is used. Two resource agents have been created to handle the scenario.

The first is the **SAPHanaController** resource agent (RA), which checks and manages the SAP HANA database instances. This RA is configured as a multi-state resource.

The master assumes responsibility for the active master name server of the SAP HANA database running in primary mode. All other instances are represented by the slave mode.

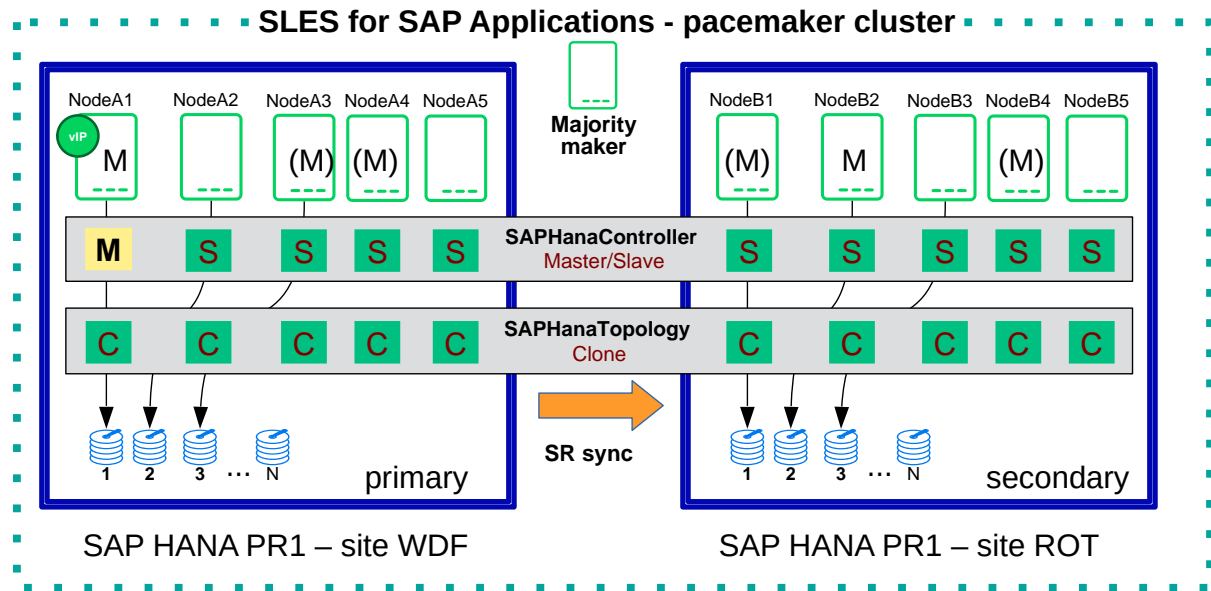


FIGURE 7: CLUSTER RESOURCE AGENTS AND MULTI-STATE STATUS MAPPING

The second resource agent is **SAPHanaTopology**. This RA has been created to make configuring the cluster as simple as possible. It runs on all nodes (except the majority maker) of a SUSE Linux Enterprise High Availability Extension 15 cluster. It gathers information about the statuses and configurations of the SAP HANA system replication. It is designed as a normal (stateless) clone resource.

With the current version of resource agents, SAP HANA system replication for scale-out is supported in the following scenarios or use cases:

**Performance optimized, single container ([A => B])**

This scenario and setup is described in this document. In the performance optimized scenario an SAP HANA RDBMS on site "A" is synchronizing with an SAP HANA RDBMS on a second site "B". As the SAP HANA RDBMS on the second site is configured to preload the tables the takeover time is typically very short. See also the requirements section below for details.

### Performance optimized, multi-tenancy also named MDC ([%A => %B])

Multi-tenancy is available for all of the supported scenarios and use cases in this document. This scenario is supported since SAP HANA 1.0 SPS12, it is the default installation type for SAP HANA 2.0. The setup and configuration from a cluster point of view is the same for multi-tenancy and single containers. The one caveat is, that the tenants are managed all together by the Linux cluster. See also the requirements section below.

### Multi-Tier Replication ([A => B] -> C)

A Multi-Tier system replication has an additional target, which must be connected to the secondary (chain topology). This is a special case of the Multi-Target replication. Because of the mandatory chain topology, the RA feature `AUTOMATED_REGISTER=true` is not possible with pure Multi-Tier replication. See also the requirements section below.

### Multi-Target Replication ([A <= B] -> C)

A Multi-Target system replication has an additional target, which is connected to either the secondary (chain topology) or to the primary (star topology). Multi-Target replication is possible since SAP HANA 2.0 SPS04. See also the requirements section below.

## 3.4 The concept of the Performance Optimized Scenario

In case of failure of the primary SAP HANA on site 1 the cluster first tries to start the takeover process. This allows to use the already loaded data at the secondary site. Typically the takeover is much faster than the local restart.

A site is noticed as "down" or "on error", if the **LandscapeHostConfiguration status** reflects this (return code 1). This happens when worker nodes are going down without any SAP HANA standby nodes left. Standby nodes are designed to perform a host auto-failover for the worker functionality. Find more details on concept and implementation in manual page `SAPHanaSR-ScaelOut(7)`.

Without any additional intervention the resource agent will wait for the SAP internal HA cluster to repair the situation locally. An additional intervention could be a custom python hook using the SAP provider `srServiceStateChanged()` available since SAP HANA 2.0 SPS01.

To achieve an automation of this resource handling process, use the SAP HANA resource agents included in the `SAPHanaSR-ScaleOut` RPM package delivered with SUSE Linux Enterprise Server for SAP Applications.

You can configure the level of automation by setting the parameter *AUTOMATED\_REGISTER*. If automated registration is activated the cluster will also automatically register a former failed primary to get the new secondary. Find configuration details in manual page *ocf\_suse\_SAPHana-Controller(7)*.

### 3.5 Important prerequisites

Read the SAP Notes and papers first.

The SAPHanaSR-ScaleOut resource agent software package supports scale-out (multiple-box to multiple-box) system replication with the following configurations and parameters:

- The cluster must include a valid STONITH method. SBD disk-based or diskless is recommended STONITH method.
- Both sites are either in the same network segment (layer 2) to allow an easy takeover of an IP Address, or you need a technique like overlay IP addresses in virtual private clouds.
- Technical users and groups, such as *<sid>adm* are defined **locally** in the Linux system.
- Name resolution of the cluster nodes and the virtual IP address should be done **locally** on **all** cluster nodes to not depend on DNS services (as it can fail, too).
- Time synchronization between the cluster nodes using reliable time services like NTP.
- Both SAP HANA sites have the same SAP Identifier (SID) and instance number.
- The SAP HANA scale-out system must have only **one** active master name server per site. It should have up to three master name server candidates (SAP HANA nodes with a configured role 'master <N>').
- For SAP HANA databases without additional master name server candidate, the package SAPHanaSR-ScaleOut version 0.180 or newer is needed.
- The SAP HANA scale-out system must have only **one** failover group.
- There is maximum one additional SAP HANA system replication connected from outside the Linux cluster. Thus two sites are managed by the Linux cluster, one site outside is recognized. For SAP HANA multi-tier and multi-target system replication, the package SAPHanaSR-ScaleOut version 0.180 or newer is needed.

- Only one SAP HANA SID is installed. Thus the performance optimized setup is supported. But the cost optimized and MCOS scenarios are currently not supported.
- The *saphostagent* must be running. *saphostagent* is needed to translate between the system node names and SAP host names used during the installation of SAP HANA.
  - For SystemV style, the *sapinit* script needs to be active.
  - For systemd style, the services *saphostagent* and *SAP<SID>\_<INO>* can stay enabled. The systemd enabled *saphostagent* and instance's *sapstartsrv* is supported from SAPHanaSR-ScaleOut 0.181 onwards. Refer to the OS documentation for the systemd version. SAP HANA comes with native systemd integration as default starting with version 2.0 SPS07. Refer to SAP documentation for the SAP HANA version.
  - Combining systemd style *hostagent* with SystemV style instance is allowed. However, all nodes in one Linux cluster have to use the same style.
- All SAP HANA instances controlled by the cluster must not be activated via *sapinit* auto-start.
- The replication mode should be either 'sync' or 'syncmem'. But 'async' is not supported.
- SAP HANA 2.0 SPS05 rev.059 and later provides Python 3 as well as the HA/DR provider hook method *srConnectionChanged()* with needed parameters for *SAPHanaSrMultiTarget.py*.
- SAP HANA 2.0 SPS05 or later provides the HA/DR provider hook method *srServiceStateChanged()* with needed parameters for *susChkSrv.py*.
- SAP HANA 2.0 SPS06 or later provides the HA/DR provider hook method *preTakeover()* with multi-target aware parameters and separate return code for Linux HA clusters.
- No other HA/DR provider hook script should be configured for the above mentioned methods. Hook scripts for other methods, provided in SAPHanaSR-ScaleOut, can be used in parallel, if not documented contradictingly.
- The Linux cluster needs to be up and running to allow HA/DR provider events being written into CIB attributes. The current HANA SR status might differ from CIB *srHook* attribute after Linux cluster maintenance.
- The user *<sid>adm* needs execution permission as user *root* for the command *SAPHanaSR-hookHelper*.



- The Linux cluster can be either freshly installed as described in this guide, or it can be upgraded as described in respective documentation. Not allowed is mixing old and new cluster attributes or hook scripts within one Linux cluster.
- No manual actions must be performed on the SAP HANA database while it is controlled by the Linux cluster. All administrative actions need to be aligned with the cluster.

Find more details in the REQUIREMENTS section of manual pages SAPHanaSR-Scale-Out(7), ocf\_suse\_SAPHanaController(7), SAPHanaSrMultiTarget.py(7), susTkOver.py(7) and SAPHanaSR-manageAttr(8).

## Important

Automated registration of a failed primary after takeover is possible. But as a good starting configuration for projects, it is recommended to **switch off** the automated registration of a failed primary, therefore the `AUTOMATED_REGISTER="false"` is the **default**.

In this case, you need to register a failed primary after a takeover manually. Use SAP tools like SAP HANA Cockpit or **hdbnsutil**. Make sure to use always the exact site names as already known to the cluster.

- For optimal automation, `AUTOMATED_REGISTER = "true"` is recommended.
- Automated start of SAP HANA instances during system boot must be switched **off**.
- You need at least SAPHanaSR-ScaleOut version 0.180, SUSE Linux Enterprise Server for SAP Applications 15 SP1 and SAP HANA 2.0 SPS 5 for all mentioned setups.

## Important

You must implement a valid STONITH method. Without a valid STONITH method, the complete cluster is unsupported and will not work properly.

In this setup guide, NFS is used as storage for the SAP HANA database. This has been chosen for simplicity. However, any storage supported by SAP HANA and the SAP HANA storage API can be used. Refer to the SAP HANA TDI documentation for supported storage and follow the respective storage vendor's configuration instructions.

This setup guide focuses on the performance optimized setup as it is the only supported scale-out scenario at the point of writing this guide.

If you need to implement a different scenario, it is strongly recommended to define a Proof-of-Concept (PoC) with SUSE. This PoC will focus on testing the existing solution in your scenario. The limitation of most of the above items is mostly due to testing limits.

## 4 Setting up the operating system

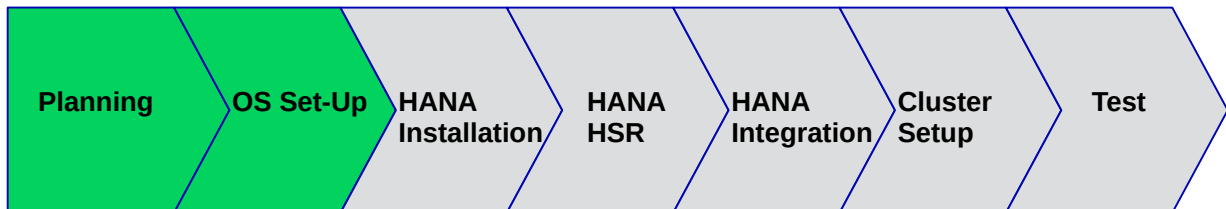


FIGURE 8: [PLANNING] OSSETUP [SAPHANAINST][SAPHANAHSR][INTEGRATION][CLUSTER][TESTING]

This section includes information you should consider during the installation of the operating system.

In this document, first SUSE Linux Enterprise Server for SAP Applications is installed and configured. Then the SAP HANA database including the system replication is set up. Finally the automation with the cluster is set up and configured.

### 4.1 Installing SUSE Linux Enterprise Server for SAP Applications

Multiple installation guides are already existing, with different reasons to set up the server in a certain way. Below it is outlined where this information can be found. In addition, you will find important details you should consider to get a system which is well prepared to deliver SAP HANA.

#### 4.1.1 Installing the base operating system

Depending on your infrastructure and the hardware used, you need to adapt the installation. All supported installation methods and minimum requirement are described in the *Deployment Guide* (<https://documentation.suse.com/sles/15-SP3/single-html/SLES-deployment/#book-deployment>). In case of automated installations you can find further information in the *Au-*

toYaST Guide (<https://documentation.suse.com/sles/15-SP3/single-html/SLES-autoyast/#book-autoyast>). The major installation guide for SUSE Linux Enterprise Server for SAP Applications to fit all requirements for SAP HANA is described in the SAP notes:

- 2578899 SUSE Linux Enterprise Server 15: Installation Note and
- 2684254 SAP HANA DB: Recommended OS settings for SLES 15 / SLES for SAP Applications 15

#### 4.1.2 Installing additional software

SUSE delivers with SUSE Linux Enterprise Server for SAP Applications special resource agents for SAP HANA. With the pattern *sap-hana* the resource agent for SAP HANA **ScaleUp** is installed. For the **ScaleOut** scenario you need a special resource agent. Follow the instructions below on each node if you have installed the systems based on SAP note 2684254. The pattern *High Availability* summarizes all tools recommended to be installed on **all** nodes, including the *majority maker*.

- remove package: patterns-sap-hana, SAPHanaSR, yast2-sap-ha
- install package: SAPHanaSR-ScaleOut, SAPHanaSR-ScaleOut-doc
- install pattern: ha\_sles

To do so, for example, use Zypper:

##### EXAMPLE 1: UNINSTALL THE SAPHANASR AGENT FOR SCALEUP

As user\_root\_ , type:

```
# zypper remove SAPHanaSR
```

If the package is installed, you will get an output like this:

```
Loading repository data...
Reading installed packages...
Resolving package dependencies...

The following 3 packages are going to be REMOVED:
  patterns-sap-hana SAPHanaSR yast2-sap-ha

The following pattern is going to be REMOVED:
  sap-hana

3 packages to remove.
After the operation, 494.2 KiB will be freed.
```

```

Continue? [y/n/...? shows all options] (y): y
(1/3) Removing patterns-sap-hana-15.3-6.8.2.x86_64 .....
[done]
(2/3) Removing yast2-sap-ha-1.0.0-2.5.12.noarch .....
[done]
(3/3) Removing SAPHanaSR-0.161.21-1.1.noarch .....
[done]

```

**EXAMPLE 2: INSTALLATION OF THE SAPHANASR AGENT FOR SCALEOUT**

As user root, type:

```
# zypper in SAPHanaSR-ScaleOut SAPHanaSR-ScaleOut-doc
```

If the package is not installed yet, you should get an output like the below:

```

Refreshing service 'Advanced_Systems_Management_Module_15_x86_64'.
Refreshing service
'SUSE_Linux_Enterprise_Server_for_SAP_Applications_15_SP3_x86_64'.
Loading repository data...
Reading installed packages...
Resolving package dependencies...

The following 2 NEW packages are going to be installed:
  SAPHanaSR-ScaleOut SAPHanaSR-ScaleOut-doc

2 new packages to install.
Overall download size: 539.1 KiB. Already cached: 0 B. After the operation,
additional 763.1 KiB will be used.
Continue? [y/n/...? shows all options] (y): y
Retrieving package SAPHanaSR-ScaleOut-0.180.1-1.1.noarch           (1/2),
 48.7 KiB (211.8 KiB unpacked)
Retrieving: SAPHanaSR-
ScaleOut-0.180.1-1.1.noarch.rpm .....[done]
Retrieving package SAPHanaSR-ScaleOut-doc-0.180.1-1.1.noarch     (2/2),
 490.4 KiB (551.3 KiB unpacked)
Retrieving: SAPHanaSR-ScaleOut-
doc-0.180.1-1.1.noarch.rpm .....[done (48.0 KiB/s)]
Checking for file
conflicts: .....[done]
(1/2) Installing: SAPHanaSR-
ScaleOut-0.180.1-1.1.noarch .....[done]
(2/2) Installing: SAPHanaSR-ScaleOut-
doc-0.180.1-1.1.noarch .....[done]

```

Install the tools for High Availability on all nodes.

```
# zypper in --type pattern ha_sles
```

### 4.1.3 Getting the latest updates

If you have installed the packages before, make sure to deploy the newest updates on **all** machines to have the latest versions of the resource agents and other packages. A prerequisite is a valid subscription for SUSE Linux Enterprise Server for SAP Applications. There are multiple ways to get updates via SUSE Manager, the Repository Management Tool (RMT), or via a direct connection to the SUSE Customer Center (SCC).

Depending on your company or customer rules, use `zypper update` or `zypper patch`.

#### EXAMPLE 3: SOFTWARE UPDATE MUST BE TRIGGERED FROM EACH NODE

The command `zypper patch` will install all available needed patches. As user root, type:

```
# zypper patch
```

The command `zypper update` will update all or specified installed packages with newer versions, if possible. As user root, type:

```
# zypper update
```

## 4.2 Configuring SUSE Linux Enterprise Server for SAP Applications to run SAP HANA

### 4.2.1 Tuning or modifying the operating system

Operating system tuning are described in SAP note 1275776 and 2684254. The SAP note 1275776 explains three ways to implementing the settings.

#### EXAMPLE 4: USING SAPTUNE (PREFERRED)

```
# saptune solution apply HANA
```

### 4.2.2 Enabling SSH access via public key (optional)

Public key authentication provides SSH users access to their servers without entering their passwords. SSH keys are also more secure than passwords, because the private key used to secure the connection is never shared. Private keys can also be encrypted. Their encrypted contents cannot easily be read. For the document at hand, a very simple but useful setup is used. This setup is based on only one ssh-key pair which enables SSH access to all cluster nodes.



## Note

Follow your company security policy to set up access to the systems.

### EXAMPLE 5: SSH KEY CREATION AND EXCHANGE

As user root create an SSH key on one node.

```
# ssh-keygen -t rsa
```

The ssh-key generation asks for missing parameters.

```
Generating public/private rsa key pair.
Enter file in which to save the key (/root/.ssh/id_rsa):
Enter passphrase (empty for no passphrase):
Enter same passphrase again:
Your identification has been saved in /root/.ssh/id_rsa.
Your public key has been saved in /root/.ssh/id_rsa.pub.
The key fingerprint is:
SHA256:ip/8kdTbYZNuuEUAdsaY0AErkwnkAPBR7d2S0IPIZCU root@<host1>
The key's randomart image is:
+---[RSA 2048]-----+
|XE000+000+0      |
|=.+. = 0=.0+.    |
|..B 0. + 0.      |
|  (°<           |
| / )            |
|  --           |
|  B. . 0 0 =    |
|    0 . . +     |
|    +. . .      |
+-----[SHA256]-----+
```

After the `ssh-keygen` is set up, you will have two new files under `/root/.ssh/`.

```
# ls /root/.ssh/
id_rsa id_rsa.pub
```

To allow password-free access for the user root between nodes in the cluster copy `id_rsa.pub` to `authorized_keys` and set the required permissions.

```
# cp /root/.ssh/id_rsa.pub /root/.ssh/authorized_keys
# chmod 600 /root/.ssh/authorized_keys
```

Collect the public host keys from all other node. For the document at hand, the `ssh-keyscan` command is used.

```
# ssh-keyscan
```

The SSH host key is automatically collected and stored in the file `/root/.ssh/known_host` during the first SSH connection. To avoid to confirm the first login with "yes", which accepts the host key, collect and store them beforehand.

```
# ssh-keyscan -t ecdsa-sha2-nistp256 <host1>,<host1 ip> >>.ssh/known_hosts
# ssh-keyscan -t ecdsa-sha2-nistp256 <host2>,<host2 ip> >>.ssh/known_hosts
# ssh-keyscan -t ecdsa-sha2-nistp256 <host3>,<host3 ip> >>.ssh/known_hosts
...
```

After collecting all host keys push the entire directory `/root/.ssh/` from the first node to all further cluster members.

```
# rsync -ay /root/.ssh/ <host2>:/root/.ssh/
# rsync -ay /root/.ssh/ <host3>:/root/.ssh/
# rsync -ay /root/.ssh/ <host4>:/root/.ssh/
...
```

### 4.2.3 Setting up disk layout for SAP HANA

An SAP certified storage system with a validated storage API is generally recommended. This is a prerequisite of a stable and reliable scale-out installation.

- `/hana/shared/<SID>`
- `/hana/data/<SID>`
- `/hana/log/<SID>`

Create the mount directories on all SAP HANA nodes.

```
# mkdir -p /hana/shared/<SID>
# mkdir -p /hana/data/<SID>
# mkdir -p /hana/log/<SID>
# mkdir -p /usr/sap
```

The SAP HANA installation needs a special storage setup. The NFS setup used for this guide must be reboot-persistent. You can achieve this with entries in the `/etc/fstab`.



#### Note

NFS version 4 is required in the setup at hand.

#### EXAMPLE 6: CREATE PERMANENT MOUNT ENTRIES FOR ALL NFS POOLS

Create `/etc/fstab` entries for the three NFS pools.

```
<nfs1> /hana/data/<SID>      nfs4 defaults 0 0
<nfs2> /hana/shared/<SID>    nfs4 defaults 0 0
<nfs3> /hana/log/<SID>       nfs4 defaults 0 0
```

In the sample environment those lines are as follows:

```
/exports/HA1_WDF1/shared /hana/data/HA1      nfs4 defaults 0 0
/exports/HA1_WDF1/data   /hana/shared/HA1    nfs4 defaults 0 0
/exports/HA1_WDF1/log    /hana/log/HA1       nfs4 defaults 0 0
```

Mount all NFS shares.

```
# mount -a
```

Create other directories (optional).

```
# mkdir -p /sapsoftware
```

File systems

**/hana/shared/<SID>**

The mount directory is used for shared files between all hosts in an SAP HANA system. This directory needs to be accessible to each of the servers in the SAP HANA cluster.

**/hana/log/<SID>**

The default path to the log directory depends on the system ID of the SAP HANA host.

**/hana/data/<SID>**

The default path to the data directory depends on the system ID of the SAP HANA host.

**/usr/sap**

This is the path to the local SAP system instance directories. It is possible to join this location with the Linux installation.

**/sapsoftware**

(optional) Space for copying the SAP install software media. This NFS pool is mounted on both sites and contains the SAP HANA installation media and installation parameter files.

Set up host name resolution for all machines.

You can either use a DNS server or modify the */etc/hosts* on **all** nodes.

With maintaining the */etc/hosts* file, you minimize the impact of a failing DNS service. Replace the IP address and the host name in the following commands.

```
# vi /etc/hosts
```



Insert the following lines to `/etc/hosts`. Change the IP address and host name to match your environment.

```
192.168.201.151 suse01
192.168.201.152 suse02
...
```

Enable NTP service on all nodes.

Simply enable an **ntp service** on all node in the cluster to have proper time synchronization.

```
# yast2 ntp-client
```

## 5 Installing the SAP HANA databases on both sites

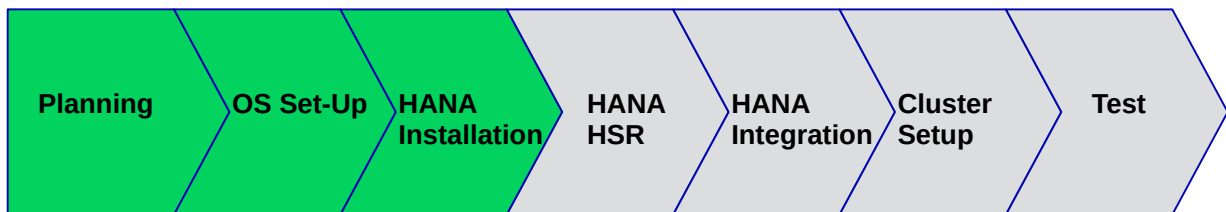


FIGURE 9: *[PLANNING][OSSETUP] SAPHANAINST [SAPHANAHSR][INTEGRATION][CLUSTER][TESTING]*

The infrastructure is set up. Now install the SAP HANA database on both sites. This chapter summarizes the test environment. In a cluster a machine is also called a *node*. Always use the official documentation from SAP to install SAP HANA and to set up the system replication.

This guide shows SAP HANA and saphostagent with native systemd integration. An example for legacy SystemV is outlined in the appendix [Section 10.3, "Example for checking legacy SystemV integration"](#).

### PROCEDURE

1. Install the SAP HANA database on all SAP HANA nodes.
2. Check if the SAP hostagent is installed on all SAP HANA nodes.
3. Verify that both databases are up and running.

In the example at hand, to make it easier to follow the documentation, the machines (or nodes) are named *suse01*, ... *suseXX*. The nodes with odd numbers (*suse01*, *suse03*, *suse05*, ...) will be part of site "A" (WDF1) and the nodes with even numbers (*suse02*, *suse04*, *suse06*, ...) will be part of site "B"(ROT1) .

The following users are automatically created during the SAP HANA installation:

#### <sid>adm

The user <sid> adm is the operating system user required for administrative tasks, such as starting and stopping the system.

#### sapadm

The SAP Host Agent administrator.

#### SYSTEM

The SAP HANA database superuser.

## 5.1 Install the SAP HANA database

- Read the SAP Installation and Setup Manuals available at the SAP Marketplace.
- Download the SAP HANA Software from SAP Marketplace.
- Mount the file systems to install SAP HANA database software and database content (data and log).
- Start the installation.

### 1. Mount /hana/shared from the nfs server.

```
# for system in suse0{1,2,3,4,5,6}; do
  ssh $system mount -a
done
```

- ### 2. Install the SAP HANA database as described in the SAP HANA Server Installation Guide on **all** machines (two sites) except the majority maker. Both databases need to have same SID and instance number. You can use either the graphical user interface or the command line installer *hdblcm*. The command line installer can be used in an interactive or batch mode.

#### EXAMPLE 7: USING HDBLCM IN INTERACTIVE MODE

```
# <path_to_sap_media>/hdblcm
```

Alternatively you can also use the batch mode of *hdblcm*. This can either be done by specifying all needed parameters via the command line or by using a parameter file.

In the example at hand the command line parameters are used. In the batch mode you need to provide an XML password file (here `<path>/hana_passwords`). A template of this password file can be created with the following command:

#### EXAMPLE 8: CREATING A PASSWORD FILE

```
# <path_to_sap_media>/hdblcm --dump_configfile_template=templateFile
```

This command creates two files:

- *templateFile* is the template for a parameter file.
- *templateFile.xml* is the XML template used to provide several hana\_passwords to the hdblcm installer.

The XML password file looks as follows:

#### EXAMPLE 9: THE XML PASSWORD TEMPLATE

```
<?xml version="1.0" encoding="UTF-8"?>
<!-- Replace the 3 asterisks with the password -->
<Passwords>
  <root_password><![CDATA[***]]></root_password>
  <sapadm_password><![CDATA[***]]></sapadm_password>
  <master_password><![CDATA[***]]></master_password>
  <sapadm_password><![CDATA[***]]></sapadm_password>
  <password><![CDATA[***]]></password>
  <system_user_password><![CDATA[***]]></system_user_password>
  <streaming_cluster_manager_password><![CDATA[***]]></
streaming_cluster_manager_password>
  <ase_user_password><![CDATA[***]]></ase_user_password>
  <org_manager_password><![CDATA[***]]></org_manager_password>
</Passwords>
```

After having created the XML password file, you can immediately start the SAP HANA installation in batch mode by providing all needed parameters via the command line.

#### EXAMPLE 10: USING HDBLCM IN BATCH MODE

In the example below the password file is used to provide the password during the installation dialog. All installation parameters are named directly as one command.

```
# cat <path>/hana_passwords | \
<path_to_sap_media>/hdblcm \
  --batch \
  --sid=<SID>\
```

```

--number=<instanceNumber> \
--action=install \
--hostname=<node1> \
--addhosts=<node2>:role=worker,<node3>:role=standby \
--certificates_hostmap=<node1>=<node1> \
--certificates_hostmap=<node2>=<node2> \
--certificates_hostmap=<node3>=<node3> \
--install_hostagent \
--system_usage=test \
--sapmnt=/hana/shared \
--datapath=<datapath> \
--logpath=<logpath> \
--root_user=root \
--workergroup=default \
--home=/usr/sap/<SID>/home \
--userid=<uid> \
--shell=/bin/bash \
--groupid=<gid> \
--read_password_from_stdin=xml

```

The second example use the modified template file as answering file.

```

# cat <path>/hana_passwords | \
<path_to_sap_media>/hdblcm \
-b \
--configfile=<path_to_templateFile>/<mod_templateFile> \
--read_password_from_stdin=xml

```

## 5.2 Check if the SAP hostagent is installed on all SAP HANA nodes

Check if the native systemd enabled SAP hostagent and instance sapstartsrv are installed on all SAP HANA nodes. If not, install and enable it now.

As Linux user *root* run the command *systemctl* on all SAP HANA nodes to check the SAP hostagent and instance services:

```

# systemctl list-unit-files | grep sap
saphostagent.service enabled
sapinit.service generated
saprouter.service disabled
saptune.service enabled

```

The mandatory saphostagent service is enabled. This is the installation default. Some more SAP related services might be enabled, e.g. the recommended saptune.

The instance service SAP <SID>\_<NR>.service needs to be enabled as well.

```
# systemctl list-unit-files | grep SAP
SAPHA1_10.service enabled
```

The instance service is indeed enabled, as required.

### 5.3 Verify that both databases are up and running

Verify that both databases are up and running on all SAP HANA nodes. As Linux user *root* run the command *systemd-cgls* all SAP HANA nodes to check both databases:

```
# systemd-cgls -u SAP.slice
Unit SAP.slice (/SAP.slice):
├─saphostagent.service
│ ├─2630 /usr/sap/hostctrl/exe/saphostexec pf=/usr/sap/hostctrl/exe/host_profile -systemd
│ ├─2671 /usr/sap/hostctrl/exe/sapstartsrv pf=/usr/sap/hostctrl/exe/host_profile -D
│ └─3591 /usr/sap/hostctrl/exe/saposcol -l -w60 pf=/usr/sap/hostctrl/exe/host_profile
└─SAPHA1_10.service
  ├─1257 hdbcompileserver
  ├─1274 hdbpreprocessor
  ├─1353 hdbindexserver -port 31003
  ├─1356 hdbxsengine -port 31007
  ├─2077 hdbwebdispatcher
  ├─2300 hdbrsutil --start --port 31003 --volume 3 --volumesuffix mnt00001/
  hdb00003.00003 --identifier 1644426276
  ├─28462 /usr/sap/HA1/HDB10/exe/sapstartsrv pf=/usr/sap/HA1/SYS/profile/HA1_HDB10_suse01
  ├─31314 sapstart pf=/usr/sap/HA1/SYS/profile/HA1_HDB10_suse01
  ├─31372 /usr/sap/HA1/HDB10/suse01/trace/hdb.sapHA1_HDB10 -d -nw -f /usr/sap/HA1/HDB00/
  suse21/daemon.ini pf=/usr/sap/HA1/SYS/profile/HA1_HDB10_suse02
  ├─31479 hdbnameserver
  └─32201 hdbrsutil --start --port 31001 --volume 1 --volumesuffix mnt00001/hdb00001 --
  identifier 1644426203
```

The SAP hostagent *saphostagent.service* and the instance's *sapstartsrv SAPHA1\_10.service* are running in the *SAP.slice*. See also manual pages *systemctl(8)* and *systemd-cgls(8)* for details.

Use the python script *landscapeHostConfiguration.py* to show the status of an entire SAP HANA site. The landscape host configuration is shown with a line per SAP HANA host. Query the host roles (as user *<sid>adm*):

```
~> HDBSettings.sh landscapeHostConfiguration.py

| Host | Host | ... NameServer | NameServer | IndexServer | IndexServer
|      | Active | ... Config Role | Actual Role | Config Role | Actual Role
```

```

| ----- | ----- | ... ----- | ----- | ----- | -----
| suse01 | yes   | ... master 1 | master  | worker  | master
| suse03 | yes   | ... master 2 | slave   | worker  | slave
| suse05 | yes   | ... master 3 | slave   | worker  | slave
...
overall host status: ok

```

The number of nodes and the configured roles may vary, depending on your topology.

Get an overview of instances of that site (as user <sid> adm) You should get a list of SAP HANA instances belonging to that site.

```

~> sapcontrol -nr <instanceNumber> -function GetSystemInstanceList
25.07.2022 17:25:16
GetSystemInstanceList
OK
hostname, instanceNr, httpPort, httpsPort, startPriority, features, dispstatus
suse01, 00, 50013, 50014, 0.3, HDB|HDB_WORKER, GREEN
suse03, 00, 50013, 50014, 0.3, HDB|HDB_WORKER, GREEN
suse05, 00, 50013, 50014, 0.3, HDB|HDB_WORKER, GREEN
...

```

The number of nodes may vary, depending on your topology.

## 6 Setting up SAP HANA system replication

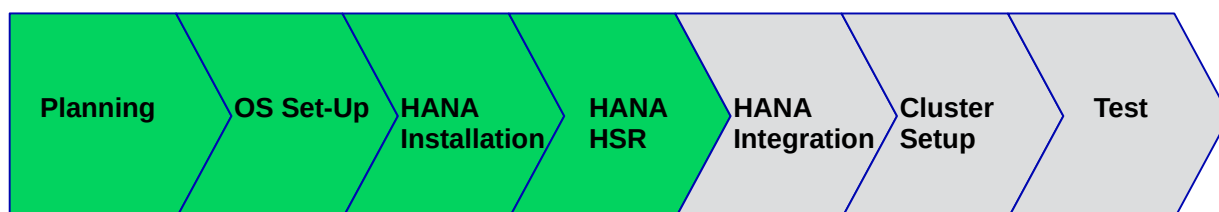


FIGURE 10: *[PLANNING][OSSETUP][SAPHANAINST] SAPHANAHSR [INTEGRATION][CLUSTER][TESTING]*

This section describes the setup of the system replication (HSR) after SAP HANA has been installed properly.

### PROCEDURE

1. Back up the primary database
2. Enable the primary database

3. Register the secondary database
4. Verify the system replication

For more information read the Section *Setting Up System Replication* of the SAP HANA Administration Guide.

## 6.1 Backing up the primary database

First back up the primary database as described in the *SAP HANA Administration Guide, Section SAP HANA Database Backup and Recovery*.

Below find examples to back up SAP HANA with SQL Commands:

### EXAMPLE 11: SIMPLE BACKUP FOR THE SYSTEM DATABASE AND ALL TENANTS WITH ONE SINGLE BACKUP CALL

As user `<sid> adm` enter the following command:

```
~> hdbsql -i <instanceNumber> -u SYSTEM -d SYSTEMDB \  
"BACKUP DATA FOR FULL SYSTEM USING FILE ('backup')"
```

You get the following command output (or similar):

```
0 rows affected (overall time 15.352069 sec; server time 15.347745 sec)
```

### EXAMPLE 12: SIMPLE BACKUP FOR A SINGLE CONTAINER (NON-MDC) DATABASE

Enter the following command as user `<sid> adm`:

```
~> hdbsql -i <instanceNumber> -u <dbuser> \  
"BACKUP DATA USING FILE ('backup')"
```



## Important

Without a valid backup, you **cannot** bring SAP HANA into a system replication configuration.

## 6.2 Enabling the primary database

As Linux user `<sid> adm` enable the system replication at the primary node. You need to define a site name (like *WDF1*) which must be unique for all SAP HANA databases which are connected via system replication. This means the secondary must have a different site name.

#### EXAMPLE 13: ENABLE THE SYSTEM REPLICATION ON THE PRIMARY SITE

As user <sid>adm enable the primary:

```
~> hdbnsutil -sr_enable --name=WDF1
```

Check if the command output is similar to:

```
nameserver is active, proceeding ...
successfully enabled system as system replication source site
done.
```

The command line tool *hdbnsutil* can be used to check the system replication mode and site name.

#### EXAMPLE 14: CHECK THE SYSTEM REPLICATION CONFIGURATION STATUS AS USER <SID>ADM ON THE PRIMARY

```
~> hdbnsutil -sr_stateConfiguration
```

If the system replication enablement was successful at the primary, the output should be as follows:

```
checking for active or inactive nameserver ...
System Replication State
~~~~~

mode: primary
site id: 1
site name: WDF1
done.
```

The mode has changed from “none” to “primary” and the site now has a site name and a site ID.

## 6.3 Registering the secondary database

The SAP HANA database instance on the secondary side must be stopped before the system can be registered for the system replication. You can use your preferred method to stop the instance (like *HDB* or *sapcontrol*). After the database instance has been stopped successfully, you can register the instance using *hdbnsutil*.

#### EXAMPLE 15: STOP THE SECONDARY AS LINUX USER <SID>ADM:

```
~> sapcontrol -nr <instanceNumber> -function StopSystem
```

#### EXAMPLE 16: COPY THE KEY AND KEY-DATA FILE FROM THE PRIMARY TO THE SECONDARY SITE

The copy of key and key-data should only be done on the master name server. As the files are in the global file space, you do not need to run the command on all cluster nodes.



```
cd /usr/sap/<SID>/SYS/global/security/rsecsfs
rsync -va {,<node1-siteB>:}$PWD/data/SSFS_<SID>.DAT
rsync -va {,<node1-siteB>:}$PWD/key/SSFS_<SID>.KEY
```

EXAMPLE 17: REGISTER THE SECONDARY AS LINUX USER <SID>ADM:

```
~> hdbnsutil -sr_register --name=<site2> \
--remoteHost=<node1-siteA> --remoteInstance=<instanceNumber> \
--replicationMode=sync --operationMode=logreplay
```

```
adding site ...
checking for inactive nameserver ...
nameserver suse02:30001 not responding.
collecting information ...
updating local ini files ...
done.
```

The *remoteHost* is the primary node in our case, the *remoteInstance* is the database instance number (here 00).

Now start the database instance again and verify the system replication status. On the secondary site, the mode should be one of „SYNC“, „SYNCMEM“ or „ASYN“. The mode depends on the **sync** option defined during the registration of the secondary.

EXAMPLE 18: START THE SYSTEM ON THE SECONDARY SITE AS USER <SID>ADM

```
~> sapcontrol -nr <instanceNumber> -function StartSystem
```

Wait until the SAP HANA database is started completely.

EXAMPLE 19: CHECK THE SYSTEM REPLICATION CONFIGURATION AS LINUX USER <SID>ADM

```
~> hdbnsutil -sr_stateConfiguration
```

The output should look like the following:

```
System Replication State
~~~~~
mode: sync
site id: 2
site name: ROT1
active primary site: 1

primary masters: suse01 suse03 suse05
done.
```

## 6.4 Verifying the system replication

To view the replication state of the whole SAP HANA cluster, use the following command as `<sid>adm` user on the primary site.

EXAMPLE 20: CHECK THE SYSTEM REPLICATION STATUS AT THE PRIMARY SITE (AS `<SID>ADM`)

```
~> HDBSettings.sh systemReplicationStatus.py
```

This script prints a human-readable table of the system replication channels and their status. The most interesting column is the **Replication Status**, which should be **ACTIVE**.

```
| Database | Host | .. Site Name | Secondary | .. Secondary | .. Replication
|          |     | ..          | Host      | .. Site Name | .. Status
| - - - - - | - - - - - | .. - - - - - | - - - - - | .. - - - - - | .. - - - - -
| SYSTEMDB | suse01 | .. WDF1     | suse02   | .. ROT1     | .. ACTIVE
| HA1      | suse01 | .. WDF1     | suse02   | .. ROT1     | .. ACTIVE
| HA1      | suse01 | .. WDF1     | suse02   | .. ROT1     | .. ACTIVE
| HA1      | suse03 | .. WDF1     | suse04   | .. ROT1     | .. ACTIVE
| HA1      | suse05 | .. WDF1     | suse06   | .. ROT1     | .. ACTIVE
...

status system replication site "2": ACTIVE
overall system replication status: ACTIVE

Local System Replication State
-----

mode: PRIMARY
site id: 1
site name: WDF1
```

## 7 Integrating SAP HANA with the cluster

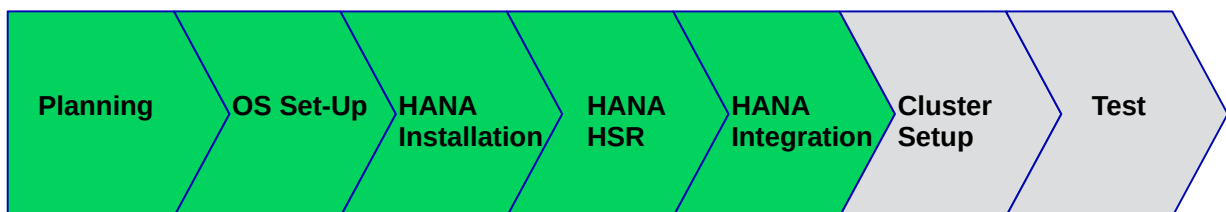


FIGURE 11: `[PLANNING][OSSETUP][SAPHANAINST][SAPHANAHSR] INTEGRATION [CLUSTER][TESTING]`

This chapter describes what to change on the SAP HANA configuration for the BW style scale-out scenario.

This step is mandatory to inform the cluster immediately if the secondary gets out of sync. The hook is called by SAP HANA using the HA/DR provider interface in point-of-time when the secondary gets out of sync. This is typically the case when the first commit pending is released. The hook is called by SAP HANA again when the system replication is back. This HA/DR provider method is `srConnectionChanged()`, the related SUSE hook script is `SAPHanaSrMultiTarget.py`.

#### PROCEDURE

1. Stop SAP HANA
2. Implement `SAPHanaSrMultiTarget.py srConnectionChanged`
3. Implement `susTkOver.py` for `preTakeover`
4. Configure system replication operation mode
5. Allow `<sid>adm` to access the cluster
6. Start SAP HANA
7. Test the hook integration

## 7.1 Stopping SAP HANA

The SAP HANA needs to be stopped at both sites that will be part of the Linux cluster. At each site do the following:

```
# su - <sid>adm
~> sapcontrol -nr <instanceNumber> -function StopSystem
~> sapcontrol -nr <instanceNumber> -function WaitforStopped 300 20
~> sapcontrol -nr <instanceNumber> -function GetSystemInstanceList
```

## 7.2 Implementing `SAPHanaSrMultiTarget.py` for `srConnectionChanged`

This step must be done on both sites. SAP HANA must be stopped to change the `global.ini` and allow SAP HANA to integrate the HA/DR hook script during start.

- Integrate the hook into `global.ini` (SAP HANA needs to be stopped for doing that offline)
- Check integration of the hook during SAP HANA start-up

The ready-to-use HA/DR hook script is shipped with the SAPHanaSR-ScaleOut package in directory `/usr/share/SAPHanaSR-ScaleOut/`. The hook script must be available on all cluster nodes, including the majority maker. Find more details in manual page `SAPHanaSrMultiTarget.py(7)`.

EXAMPLE 21: [ADDING SAPHANASRMULTITARGET.PY VIA GLOBAL.INI](#)

```
[ha_dr_provider_saphanasrmultitarget]
provider = SAPHanaSrMultiTarget
path = /usr/share/SAPHanaSR-ScaleOut/
execution_order = 1

[trace]
ha_dr_saphanasrmultitarget = info
```

### 7.3 Implementing `susTkOver.py` for `preTakeover`

This step must be done on both sites that will be part of the cluster. Use the SAP HANA tools for changing `global.ini` and integrating the hook script. In `global.ini`, the section `[ha_dr_provider_sustkover]` needs to be created. The section `[trace]` might be adapted. The ready-to-use HA/DR hook script is shipped with the SAPHanaSR-ScaleOut package in directory `/usr/share/SAPHanaSR-ScaleOut/`. The hook script must be available on all cluster nodes, including the majority maker. Find more details in manual pages `susTkOver.py(7)` and `SAPHanaSR-manageProvider(8)`.

EXAMPLE 22: [ADDING SUSTKOVER.PY VIA GLOBAL.INI](#)

```
[ha_dr_provider_sustkover]
provider = susTkOver
path = /usr/share/SAPHanaSR-ScaleOut/
execution_order = 2
sustkover_timeout = 30

[trace]
ha_dr_sustkover = info
```

It is again reminded that the `srHook` script "`susTkOver.py`" is not available in the installation ISO media. It is only available in update channels of SUSE Linux Enterprise Server for SAP Applications 15 SP4 or earlier. So, for a correctly working setup a full system patching is mandatory after registering the system to SCC, RMT or SUSE Manager. From SUSE Linux Enterprise Server for SAP Applications 15 SP5 onwards the "`susTkOver.py`" will be included in the ISO.

## 7.4 Configuring the system replication operation mode

When your system is connected as an SAPHanaSR target, you can find an entry in the *global.ini* file which defines the operation mode. Up to now there are three modes available:

- *delta\_datashipping*
- *logreplay*
- *logreplay\_readaccess*

Until performing a takeover and re-registration in the opposite direction, the entry for the operation mode is missing on your primary site. The default and preferred mode for HA is *logreplay*. Using the operation mode *logreplay* makes your secondary site in the SAP HANA system replication a hot standby system. For more details regarding both modes check the SAP documentation such as "How To Perform System Replication for SAP HANA" (see <https://www.sap.com/documents/2013/10/26c02b58-5a7c-0010-82c7-eda71af511fa.html>).

Check both *global.ini* files and add the operation mode, if needed.

section

```
[ system_replication ]
```

key

```
operation_mode = logreplay
```

Path for the *global.ini*: `/hana/shared/ <SID> /global/hdb/custom/config/`

```
[system_replication]
operation_mode = logreplay
```

## 7.5 Allowing <sid>adm to access the cluster

The current version of the SAPHanaSrMultiTarget.py python hook uses the command *sudo* to allow the <sid> adm user to access the cluster attributes. In Linux you can use *visudo* to start the vi editor for the Linux system `/etc/sudoers`. We recommend to use a specific file `/etc/sudoers.d/SAPHanaSR` instead. That file can be edited by plain vi, or handled by any configuration management.

The user <sid>adm must be able to set the cluster attributes hana\_<sid>\_site\_srHook\_\* and hana\_<sid>\_gsh. The SAP HANA system replication hook needs password free access. The following example limits the sudo access to exactly setting the needed attribute. See manual pages sudoers(5) and SAPHanaSrMultiTarget.py(7) for details.

**EXAMPLE 23: GENERIC SUDO PERMISSIONS IN ETC/SUDOERS.D/SAPHANASR FILE**

Basic parameter options to allow <sid> adm to use the srHook. Replace the <sid> by the lowercase SAP system ID. Replace the <sid> adm by the SAP system ID admin user.

```
# SAPHanaSR-ScaleOut needs for srHook
<sid>adm ALL=(ALL) NOPASSWD: /usr/sbin/crm_attribute -n hana_<sid>_site_srHook_*
<sid>adm ALL=(ALL) NOPASSWD: /usr/sbin/crm_attribute -n hana_<sid>_gsh *
<sid>adm ALL=(ALL) NOPASSWD: /usr/sbin/SAPHanaSR-hookHelper --sid=<sid> *
```

Below is the result of replacing <sid> with ha1:

```
# SAPHanaSR-ScaleOut needs for srHook
haladm ALL=(ALL) NOPASSWD: /usr/sbin/crm_attribute -n hana_ha1_site_srHook_*
haladm ALL=(ALL) NOPASSWD: /usr/sbin/crm_attribute -n hana_ha1_gsh *
haladm ALL=(ALL) NOPASSWD: /usr/sbin/SAPHanaSR-hookHelper --sid=ha1 *
```

More specific parameters option to meet a high security level. Restricted patterns should be used with caution. They may interfere with new functionality in the future. Please double check before applying in production.

**EXAMPLE 24: EXAMPLE FOR RESTRICTED SUDO PERMISSIONS IN /ETC/SUDOERS.D/SAPHANASR FILE**

```
# SAPHanaSR-ScaleOut needs for /usr/share/SAPHanaSR-ScaleOut/SAPHanaSrMultiTarget.py
Cmdn Alias GSH_QUERY = /usr/sbin/crm_attribute -n hana_<sid>_gsh -G
Cmdn Alias GSH_UPDATE = /usr/sbin/crm_attribute -n hana_<sid>_gsh -v 2.2 -l reboot
# be compatible with non-multi-target mode
Cmdn Alias SOK_GLOB = /usr/sbin/crm_attribute -n hana_<sid>_glob_srHook -v SOK -t
crm_config -s SAPHanaSR
Cmdn Alias SFAIL_GLOB = /usr/sbin/crm_attribute -n hana_<sid>_glob_srHook -v SOK -t
crm_config -s SAPHanaSR
# be compatible with multi-target mode
Cmdn Alias SOK_GLOB_MTS = /usr/sbin/crm_attribute -n hana_<sid>_glob_mts -v SOK -t
crm_config -s SAPHanaSR
Cmdn Alias SFAIL_GLOB_MTS = /usr/sbin/crm_attribute -n hana_<sid>_glob_mts -v SOK -t
crm_config -s SAPHanaSR
Cmdn Alias SOK_SITEA = /usr/sbin/crm_attribute -n hana_<sid>_site_srHook_Site1 -v
SOK -t crm_config -s SAPHanaSR
Cmdn Alias SFAIL_SITEA = /usr/sbin/crm_attribute -n hana_<sid>_site_srHook_Site1 -v
SFAIL -t crm_config -s SAPHanaSR
Cmdn Alias SOK_SITEB = /usr/sbin/crm_attribute -n hana_<sid>_site_srHook_Site2 -v
SOK -t crm_config -s SAPHanaSR
```

```
Cmnd_Alias SFAIL_SITEB = /usr/sbin/crm_attribute -n hana_<sid>_site_srHook_Site2 -v
SFAIL -t crm_config -s SAPHanaSR
<sid>adm ALL=(ALL) NOPASSWD: GSH_QUERY, GSH_UPDATE, SOK_GLOB, SFAIL_GLOB, SOK_GLOB_MTS,
SFAIL_GLOB_MTS, SOK_SITEA, SFAIL_SITEA, SOK_SITEB, SFAIL_SITEB
<sid>adm ALL=(ALL) NOPASSWD: /usr/sbin/SAPHanaSR-hookHelper --sid=<sid> --
case=checkTakeover
```

Manual page `SAPHanaSrMultiTarget.py(7)` contains additional details.

## 7.6 Starting SAP HANA

After having completed the SAP HANA integration and having configured the communication between SAP HANA and the Linux cluster, you can start the SAP HANA database on both sites.

EXAMPLE 25: STARTING A COMPLETE SAP HANA SITE AS USER `<SID>ADM`

```
~> sapcontrol -nr <instanceNumber> -function StartSystem
```

The `sapcontrol` service commits the request with OK.

```
11.06.2021 18:30:16
StartSystem
OK
```

Check if SAP HANA has finished starting.

```
~> sapcontrol -nr <instanceNumber> -function WaitforStarted 300 20
~> sapcontrol -nr <instanceNumber> -function GetSystemInstanceList
```

## 7.7 Testing the HA/DR provider hook script integration

When the SAP HANA database has been restarted after the changes, check if the hook scripts have been loaded correctly. A useful verification is to check the SAP HANA trace files as `<sid> adm`. More complete checks will be done later, when the Linux cluster is up and running.

### 7.7.1 Checking for `SAPHanaSrMultiTarget.py`

Check if SAP HANA has initialized the `SAPHanaSrMultiTarget.py` hook script for the `srConnectionChanged` events. Check the HANA name server trace files and the specific hook script trace file. Do this on both sites' master name server. See also manual page `SAPHanaSrMultiTarget.py(7)`.

```

~> cdtrace
~> grep HADR.*load.*SAPHanaSrMultiTarget nameserver_*.trc | tail -3
~> grep SAPHanaSr.*init nameserver_*.trc | tail -3
~> grep -A5 "init.called" nameserver_saphanasr_multitarget_hook.trc

```

## 7.7.2 Checking for susTkOver.py

Check if SAP HANA has initialized the susTkOver.py hook script for the preTakeover events. Check the HANA name server trace. Do this on all nodes. See also manual page susTkOver.py(7).

```

~> cdtrace
~> grep HADR.*load.*susTkOver nameserver_*.trc | tail -3
~> grep susTkOver.init nameserver_*.trc | tail -3

```

# 8 Configuring the cluster and SAP HANA resources

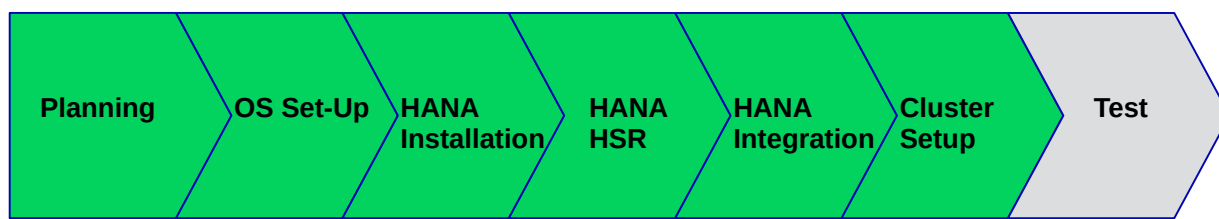


FIGURE 12: *[PLANNING][OSSETUP][SAPHANAINST][SAPHANAHSR][INTEGRATION] CLUSTER [TESTING]*

This chapter describes the configuration of the SUSE Linux Enterprise High Availability Extension cluster. The SUSE Linux Enterprise High Availability Extension is part of SUSE Linux Enterprise Server for SAP Applications. Further, the integration of SAP HANA System Replication with the SUSE Linux Enterprise High Availability Extension cluster is explained. The integration is done by using the SAPHanaSR-ScaleOut package which is also part of SUSE Linux Enterprise Server for SAP Applications.

### PROCEDURE

1. Installation of cluster packages
2. Basic cluster configuration
3. Configure cluster properties and resources
4. Final steps



## 8.1 Installing the cluster packages

If not already done, install the pattern *High Availability* on **all** nodes.

To do so, use Zypper.

```
# zypper in -t pattern ha_sles
```

Now check if the resource agents for controlling the SAP HANA system replication are installed at **all** cluster nodes, including the majority maker. If they are not in place, install them.

```
# zypper in SAPHanaSR-ScaleOut
```

If you have the packages installed before, make sure to get the newest updates on **all** nodes

```
# zypper patch
```

## 8.2 Configuring the basic cluster

After having installed the cluster packages, the next step is to set up the basic cluster framework. For convenience, use YaST or the *ha-cluster-init* script.



### Important

It is strongly recommended to add a second corosync ring, implement unicast (UCAST) communication and adjust the timeout values to your environment.

### Prerequisites

- Name resolution
- Time synchronization
- Redundant network for cluster intercommunication
- STONITH method

### 8.2.1 Setting up watchdog for "Storage-based Fencing"

It is recommended to use SBD as central STONITH device, as done in the example at hand. Each node constantly monitors connectivity to the storage device, and terminates itself in case the partition becomes unreachable. Whenever SBD is used, a correctly working watchdog is crucial.

Modern systems support a hardware watchdog that needs to be "tickled" or "fed" by a software component. The software component (usually a daemon) regularly writes a service pulse to the watchdog. If the daemon stops feeding the watchdog, the hardware will enforce a system restart. This protects against failures of the SBD process itself, such as dying, or getting stuck on an I/O error.

#### EXAMPLE 26: SET UP FOR WATCHDOG

### Important

Access to the Watchdog Timer: No other software must access the watchdog timer. Some hardware vendors ship systems management software that uses the watchdog for system resets (for example, HP ASR daemon). Disable such software, if watchdog is used by SBD.

Determine the right watchdog module. Alternatively, you can find a list of installed drivers with your kernel version.

```
# ls -l /lib/modules/$(uname -r)/kernel/drivers/watchdog
```

Check if any watchdog module is already loaded.

```
# lsmod | egrep "(wd|dog|i6|iT|ibm)"
```

If you get a result, the system has already a loaded watchdog. If the watchdog does not match your watchdog device, you need to unload the module.

To safely unload the module, check first if an application is using the watchdog device.

```
# lsof /dev/watchdog  
# rmmod <wrong_module>
```

Enable your watchdog module and make it persistent. For the example below, *softdog* has been used which has some restrictions and should not be used as first option.

```
# echo softdog > /etc/modules-load.d/watchdog.conf  
# systemctl restart systemd-modules-load
```

Check if the watchdog module is loaded correctly.

```
# lsmod | grep dog
```

Testing the watchdog can be done with a simple action. Ensure to switch of your SAP HANA first because watchdog will force an unclean reset / shutdown of your system.

In case of a hardware watchdog a desired action is predefined after the timeout of the watchdog has reached. If your watchdog module is loaded and not controlled by any other application, do the following:

### Important

Triggering the watchdog without continuously updating the watchdog resets/switches off the system. This is the intended mechanism. The following commands will force your system to be reset/switched off.

```
# touch /dev/watchdog
```

In case the softdog module is used the following action can be performed:

```
# echo 1 > /dev/watchdog
```

After your test was successful you can implement the watchdog on all cluster members. The example below applies to the softdog module. Replace **<wrong\_module>** by the module name queried before.

```
# for i in suse{02,03,04,05,06,-mm}; do
  ssh -T $i <<EOSSH
    hostname
    rmmod <wrong_module>
    echo softdog > /etc/modules-load.d/watchdog.conf
    systemctl restart systemd-modules-load
    lsmod |grep -e dog
EOSSH
done
```

## 8.2.2 Setting up the initial cluster using *ha-cluster-init*

For more detailed information about *ha-cluster-\** tools, see section *Overview of the Bootstrap Scripts* of the Installation and Setup Quick Start Guide for SUSE Linux Enterprise High Availability Extension at <https://documentation.suse.com/sle-ha/15-SP1/single-html/SLE-HA-install-quick/#sec-ha-inst-quick-bootstrap>.

Create an initial setup by using *ha-cluster-init* command. Follow the dialog steps.



## Note

This is **only** to be done on the **first** cluster node. If you are using SBD as STONITH mechanism, you need to first load the watchdog kernel module matching your setup. In the example at hand the *softdog* kernel module is used.

The command *ha\_cluster-init* configures the basic cluster framework including:

- SSH keys
- csync2 to transfer configuration files
- SBD (at least one device)
- corosync (at least one ring)
- HAWK Web interface

```
# ha-cluster-init -u -s <sbd-device>
```

As requested by *ha-cluster-init*, change the password of the user *hacluster* on all cluster nodes.



## Note

Do not forget to change the password of the user *hacluster*.

### 8.2.3 Cluster configuration for all other cluster nodes

The other nodes of the cluster could be integrated by starting the command *ha-cluster-join*. This command asks for the IP address or name of the **first** cluster node. Then all needed configuration files are copied over. As a result the cluster is started on **all** nodes. Do not forget the majority maker.

If you are using SBD as STONITH method, you need to activate the *softdog* kernel module matching your systems. In the example at hand the *softdog* kernel module is used.

```
# ha-cluster-join -c <host1>
```

### 8.2.4 Checking the cluster for the first time

Now it is time to check and optionally start the cluster for the first time on all nodes.

```
# crm cluster run "crm cluster start"
```



## Note

All nodes should be started in parallel. Otherwise unseen nodes might get fenced.

Check whether all cluster nodes have registered at the SBD device(s). See manual page `cs_show_sbd_devices(8)` for details.

```
# cs_show_sbd_devices
```

Check the cluster status with `crm_mon`. Use the option `-r` to also see resources which are configured but stopped.

```
# crm_mon -r
```

The command will show the "empty" cluster and will print something like the screen output below. The most interesting information in this output is that there are two nodes in the status "online" and the message "partition with quorum".

```
Stack: corosync
Current DC: suse05 (version 1.1.16-4.8-77ea74d) - partition with quorum
Last updated: Mon Jun 11 16:55:04 2021
Last change: Mon Jun 11 16:53:58 2021 by root via crm_attribute on suse02


7 nodes configured
1 resource configured

Online: [ suse-mm suse01 suse02 suse03 suse04 suse05 suse06 ]

Full list of resources:

stonith-sbd      (stonith:external/sbd): Started suse-mm
```

## 8.3 Configuring cluster properties and resources

This section describes how to configure bootstrap, STONITH, resources, and constraints using the `crm` configure shell command as described in section *Configuring and Managing Cluster Resources (Command Line)* of the SUSE Linux Enterprise High Availability Extension Administration Guide (see <https://documentation.suse.com/sle-ha/15-SP1/html/SLE-HA-all/cha-ha-manual-config.html> )

Use the command *crm* to add the objects to the Cluster Resource Management (CRM). Copy the following examples to a local file and then load the configuration to the Cluster Information Base (CIB). The benefit is that you have a scripted setup and a backup of your configuration.

Perform all *crm* commands only on **one** node, for example on machine *suse01*.

First write a text file with the configuration, which you load into your cluster in a second step.

This step is as follows:

```
# vi crm-file<XX>
# crm configure load update crm-file<XX>
```

### 8.3.1 Cluster bootstrap and more

The first example defines the cluster bootstrap options including the resource and operation defaults.

The `stonith-timeout` should be greater than 1.2 times the SBD `msgwait` timeout. Find more details and examples in manual page `SAPHanaSR-ScaleOut_basic_cluster(7)`.

```
# vi crm-bs.txt
```

Enter the following to *crm-bs.txt*:

```
property cib-bootstrap-options: \
    have-watchdog=true \
    cluster-infrastructure=corosync \
    cluster-name=hacluster \
    placement-strategy=balanced \
    no-quorum-policy=freeze \
    stonith-enabled=true \
    concurrent-fencing=true \
    stonith-action=reboot \
    stonith-timeout=150
rsc_defaults rsc-options: \
    resource-stickiness=1000 \
    migration-threshold=50
op_defaults op-options: \
    timeout=600 \
    record-pending=true
```

Now add the configuration to the cluster.

```
# crm configure load update crm-bs.txt
```

### 8.3.2 STONITH

As already explained in the requirements, STONITH is crucial for a supported cluster setup. Without a valid fencing mechanism your cluster is unsupported.

A standard STONITH mechanism implements SBD based fencing. The SBD STONITH method is very stable and reliable and has proved very good road capability.

You can use other fencing methods available for example from your public cloud provider. However, it is crucial to intensively test the server fencing.

For SBD based fencing you can use one up to three SBD devices. The cluster will react differently when an SBD device is lost. The differences and SBD fencing are explained very well in the SUSE product documentation of the SUSE Linux Enterprise High Availability Extension available at <https://documentation.suse.com/>.

You need to adapt the SBD resource for the SAP HANA scale-out cluster.

As user <sid> adm create a file named for `crm-fencing.txt`.

#### EXAMPLE 27: CONFIGURE FENCING

```
# vi crm-fencing.txt
```

Enter the following to `crm-fencing.txt`:

```
primitive stonith-sbd stonith:external/sbd \  
  params pcmk_action_limit=-1 pcmk_delay_max=1
```

Now load the configuration from the file to the cluster.

```
# crm configure load update crm-fencing.txt
```

### 8.3.3 Cluster in maintenance mode

Load the configuration for the resources and the constraints step-by-step to the cluster to explain the different parts. The best way to avoid unexpected cluster reactions is to

- first set the complete cluster to maintenance mode,
- then do all needed changes and,
- as last step, end the cluster maintenance mode.

```
# crm maintenance on
```

### 8.3.4 SAPHanaTopology

Next, define the group of resources needed, before the SAP HANA instances can be started. Prepare the changes in a text file, for example *crm-saphanatop.txt*, and load these with the *crm* command.

If necessary, change the **SID** and **instance number** (bold) to appropriate values for your setup.

#### EXAMPLE 28: CONFIGURE SAPHANATOPOLOGY

```
suse01:~ # vi crm-saphanatop.txt
```

Enter the following to *crm-saphanatop.txt*:

```
primitive rsc_SAPHanaTop_<SID>_HDB<instanceNumber> ocf:suse:SAPHanaTopology \  
  op monitor interval="10" timeout="600" \  
  op start interval="0" timeout="600" \  
  op stop interval="0" timeout="300" \  
  params SID="<SID>" InstanceNumber="<instanceNumber>"
```

```
clone cln_SAPHanaTop_<SID>_HDB<instanceNumber>  
rsc_SAPHanaTop_<SID>_HDB<instanceNumber> \  
  meta clone-node-max="1" interleave="true"
```

```
primitive rsc_SAPHanaTop_HA1_HDB00 ocf:suse:SAPHanaTopology \  
  op monitor interval="10" timeout="600" \  
  op start interval="0" timeout="600" \  
  op stop interval="0" timeout="300" \  
  params SID="HA1" InstanceNumber="00"
```

```
clone cln_SAPHanaTop_HA1_HDB00 rsc_SAPHanaTop_HA1_HDB00 \  
  meta clone-node-max="1" interleave="true"
```

For additional information about all parameters, use the command `man ocf_suse_SAPHanaTopology`.

Again, add the configuration to the cluster.

```
# crm configure load update crm-saphanatop.txt
```

The most important parameters here are *SID* (HA1) and *InstanceNumber* (00), which are self explaining in an SAP context. Beside these parameters, the timeout values or the operations (start, monitor, stop) are typical values to be adjusted for your environment.



### 8.3.5 SAPHanaController

Next, define the group of resources needed, before the SAP HANA instances can be started. Edit the changes in a text file, for example `crm-saphanacon.txt` and load these with the command `crm`.

```
# vi crm-saphanacon.txt
```

#### EXAMPLE 29: CONFIGURE SAPHANACONTROLLER

Enter the following to `crm-saphanacon.txt`

```
primitive rsc_SAPHanaCon_<SID>_HDB<instanceNumber> ocf:suse:SAPHanaController \  
  op start interval="0" timeout="3600" \  
  op stop interval="0" timeout="3600" \  
  op promote interval="0" timeout="3600" \  
  op demote interval="0" timeout="320" \  
  op monitor interval="60" role="Master" timeout="700" \  
  op monitor interval="61" role="Slave" timeout="700" \  
  params SID="<SID>" InstanceNumber="<instanceNumber>" \  
    PREFER_SITE_TAKEOVER="true" \  
    DUPLICATE_PRIMARY_TIMEOUT="7200" AUTOMATED_REGISTER="false" \  
    HANA_CALL_TIMEOUT="120"  
  
ms msl_SAPHanaCon_<SID>_HDB<instanceNumber> \  
  rsc_SAPHanaCon_<SID>_HDB<instanceNumber> \  
  meta master-node-max="1" master-max="1" clone-node-max="1" interleave="true" \  
  maintenance="true"
```

The most important parameters here are `<SID>` (HA1) and `<instanceNumber>` (00), which are in the SAP context quite self explaining. Beside these parameters, the timeout values or the operations (start, monitor, stop) are typical tuneables. Find more details in manual page `ocf_suse_SAPHanaTopology(7)`.

```
primitive rsc_SAPHanaCon_HA1_HDB00 ocf:suse:SAPHanaController \  
  op start interval="0" timeout="3600" \  
  op stop interval="0" timeout="3600" \  
  op promote interval="0" timeout="900" \  
  op demote interval="0" timeout="320" \  
  op monitor interval="60" role="Master" timeout="700" \  
  op monitor interval="61" role="Slave" timeout="700" \  
  params SID="HA1" InstanceNumber="00" PREFER_SITE_TAKEOVER="true" \  
    DUPLICATE_PRIMARY_TIMEOUT="7200" AUTOMATED_REGISTER="false" \  
    HANA_CALL_TIMEOUT="120"  
  
ms msl_SAPHanaCon_HA1_HDB00 rsc_SAPHanaCon_HA1_HDB00 \  
  rsc_SAPHanaCon_HA1_HDB00
```

```
meta master-node-max="1" master-max="1" clone-node-max="1" interleave="true" \
maintenance="true"
```

Add the configuration to the cluster.

```
# crm configure load update crm-saphanacon.txt
```

TABLE 2: TABLE DESCRIPTION OF IMPORTANT RESOURCE AGENT PARAMETER

Name	Description
PREFER_SITE_TAKEOVER	Defines whether RA should prefer to take over to the secondary instance instead of restarting the failed primary locally. Set to <b>true</b> for SAPHanaSR-ScaleOut.
AUTOMATED_REGISTER	Defines whether a former primary should be automatically registered to be secondary of the new primary. With this parameter you can adapt the level of system replication automation.  If set to <b>false</b> , the former primary must be manually registered. The cluster will not start this SAP HANA RDBMS until it is registered to avoid double primary up situations.
DUPLICATE_PRIMARY_TIMEOUT	Time difference needed between two primary time stamps if a dual-primary situation occurs. If the time difference is less than the time gap, the cluster holds one or both sites in a "WAITING" status. This is to give an administrator the chance to react on a failover. If the complete node of the former primary crashed, the former primary will be registered after the time difference is passed. If "only" the SAP HANA RDBMS has crashed, then the former primary will be registered immediately. After this registration to the new primary, all data will be overwritten by the system replication.

Additional information about all parameters can be found with the command `man ocf_suse_SAPHana_Controller`.

### 8.3.6 The virtual IP address

The last resource to be added to the cluster is covering the virtual IP address. Replace the bold string with your instance number, SAP HANA system ID and the virtual IP address.

#### EXAMPLE 30: CONFIGURE THE IP ADDRESS

```
# vi crm-vip.txt
```

Enter the following to *crm-vip.txt*:

```
primitive rsc_ip_<SID>_HDB<instanceNumber> ocf:heartbeat:IPaddr2 \  
  op monitor interval="10s" timeout="20s" \  
  params ip="<IP>"
```

```
primitive rsc_ip_**HA1_HDB00 ocf:heartbeat:IPaddr2 \  
  op monitor interval="10s" timeout="20s" \  
  params ip="192.168.201.109"
```

Load the file to the cluster.

```
# crm configure load update crm-vip.txt
```

In most installations, only the parameter **ip** needs to be set to the virtual IP address to be presented to the client systems. Use the command `man ocf_heartbeat_IPaddr2` for details on additional parameters.

### 8.3.7 Constraints

The constraints are organizing the correct placement of the virtual IP address for the client database access and the start order between the two resource agents SAPHana and SAPHanaTopology. The rules help to remove false positive messages from the *crm\_mon* command.

#### EXAMPLE 31: CONFIGURE NEEDED CONSTRAINTS

```
# vi crm-cs.txt
```

Enter the following to *crm-cs.txt*:

```
colocation col_saphana_ip_<SID>_HDB<instanceNumber> 2000:  
  rsc_ip_<SID>_HDB<instanceNumber>:Started \  
  SAPHanaTopology
```

```

msl_SAPHanaCon_<SID>_HDB<instanceNumber>:Master

order ord_SAPHana_<SID>_HDB<instanceNumber> Optional:
  cln_SAPHanaTop_<SID>_HDB<instanceNumber> \
  msl_SAPHanaCon_<SID>_HDB<instanceNumber>

location SAPHanaCon_not_on_majority_maker msl_SAPHanaCon_<SID>_HDB<instanceNumber> \
  -inf: <majority maker>
location SAPHanaTop_not_on_majority_maker cln_SAPHanaTop_<SID>_HDB<instanceNumber> \
  -inf: <majority maker>

```

```

colocation col_saphana_ip_HA1_HDB00 2000: rsc_ip_HA1_HDB00:Started \
  msl_SAPHanaCon_HA1_HDB00:Master

order ord_SAPHana_HA1_HDB00 Optional: cln_SAPHanaTop_HA1_HDB00 \
  msl_SAPHanaCon_HA1_HDB00

location SAPHanaCon_not_on_majority_maker msl_SAPHanaCon_HA1_HDB00 -inf: suse-mm
location SAPHanaTop_not_on_majority_maker cln_SAPHanaTop_HA1_HDB00 -inf: suse-mm

```

Load the file to the cluster.

```
# configure load update crm-cs.txt
```

## 8.4 Final steps

### 8.4.1 Verifying the communication between the hook and the cluster

Now check if the HA/DR provider could set the appropriate cluster attribute `hana_<sid>_glob_srHook`:

EXAMPLE 32: QUERY THE SRHOOK CLUSTER ATTRIBUTE

```
# crm_attribute -G -n hana_<sid>_glob_srHook
```

You should get an output similar to the following:

```
scope=crm_config name=hana_<sid>_glob_srHook value=SFAIL
```

In this case the HA/DR provider sets the attribute to `SFAIL` to inform the cluster about a broken system replication.

## 8.4.2 Using special virtual host names or FQHN during the installation of SAP HANA

If you have used special virtual host names or the fully qualified host name (FQHN) instead of the short node name, the resource agents need to map these names. To be able to match the short node name with the used SAP 'virtual host name', the saphostagent needs to report the list of installed instances correctly:

EXAMPLE 33: IN THE SETUP AT HAND THE VIRTUAL HOST NAME MATCHES THE NODE NAME

```
suse01:haladm> /usr/sap/hostctrl/exe/saphostctrl -function ListInstances
Inst Info : HA1 - 00 - suse01 - 749, patch 418, changelist 1816226
```

## 8.4.3 Ending the cluster maintenance mode

After all changes, as last steps end the cluster maintenance mode, let the cluster detect the SAP HANA status and set the SAPHanaController resource out of maintenance.

EXAMPLE 34: ENDING THE CLUSTER MAINTENANCE

```
# crm maintenance off
# cs_wait_for_idle -s 5
# crm resource refresh msl_SAPHanaCon_HA1_HDB00
# cs_wait_for_idle -s 5
# crm resource maintenance msl_SAPHanaCon_HA1_HDB00 off
```

The command `cs_wait_for_idle` is part of the package `ClusterTools2`. For more details, see manual pages `cs_wait_for_idle(8)`, `crm(8)`, `SAPHanaSR_maintenance_examples(7)`.

# 9 Testing the cluster



FIGURE 13: [PLANNING][OSSETUP][SAPHANAINST][SAPHANAHSR][INTEGRATION][CLUSTER] TESTING

Testing is one of the most important project tasks for implementing clusters. Proper testing is crucial. Make sure that all test cases derived from project or customer expectations are defined and passed completely. **Without testing the project is likely to fail in production use.**

The test prerequisite, if not described differently, is always that all cluster nodes are booted, are already normal members of the cluster and the SAP HANA RDBMS is running. The system replication is in state **SYNC** represented by 'srHook SOK' for the secondary site. The cluster is idle, no actions are pending, no migration constraints left over, no fail-counts left over.

The expected results are given for SAPHanaController parameter `AUTOMATED_REGISTER = "false"` and SBD parameter `SBD_START_MODE = "always"`. These are installation defaults.

In the current version of this setup guide a plain list of test cases is provided. A more detailed description of the test cases is planned for future versions. These details will be provided either in an updated version of this guide or the test cases will be extracted to a separate test plan document.

## 9.1 Generic cluster tests

The cluster tests described in this section cover the cluster reaction during operations. This includes starting and stopping the complete cluster or simulating SBD failures and much more.

- Parallel start of all cluster nodes (`systemctl start pacemaker` should be done in a short time frame).
- Stop of the complete cluster.
- Isolate ONE of the two SAP HANA sites.
- Power-off the majority maker.
- Isolate the SBD.
- Simulate a maintenance procedure with cluster continuously running.
- Simulate a maintenance procedure with cluster restart.
- Kill the corosync process of one of the cluster nodes.

## 9.2 Tests on the primary site

The tests described in this section are checking the reaction on several failures of the primary site.

### 9.2.1 Tests regarding cluster nodes of the primary site

The tests listed here check the SAP HANA and cluster reaction if one or more nodes of the primary site are failing or re-joining the cluster.

- Power-off master name server of the primary. The test assumes that there is still an SAP HANA standby instance.
- Power-off master name server of the primary after all standby instances are already in use.
- Power-off any worker node but not the master name server of the primary. The test assumes that there is still an SAP HANA standby instance.
- Power-off any worker node but not the master name server of the primary after all standby instances are already in use.
- Power-off any standby node of the primary.
- Re-join of a previously power-off cluster node.

### 9.2.2 Tests regarding the complete primary site

This test category is simulating a complete site failure.

- Power-off all nodes of the primary site in parallel.
- Manually registering a failed primary site as new secondary.

Prerequisites: A failed former primary sites has been manually registered. The exact site name has been used as already known to the cluster, see parameter sheet.

### 9.2.3 Tests regarding the SAP HANA instances of the primary site

The tests listed here are checks about the SAP HANA and cluster reactions triggered by application failures such as a crashed SAP HANA instance.

- Kill the SAP HANA instance of the master name server of the primary. The test assumes that there is still an SAP HANA standby instance.
- Kill the SAP HANA instance of the master name server of the primary after all standby instances are already in use.

- Kill the SAP HANA instance of any worker node but not the master name server of the primary. The test assumes that there is still an SAP HANA standby instance.
- Kill the SAP HANA instance of any worker node but not the master name server of the primary after all standby instances are already in use.
- Kill the SAP HANA instance of any standby node.
- Kill sapstartsrv of any SAP HANA instance of the primary.

## 9.3 Tests on the secondary site

The tests described in this section are checking the reaction on several failures of the secondary site.

### 9.3.1 Tests regarding cluster nodes of the secondary site

The tests listed here check the SAP HANA and cluster reaction if one or more nodes of the secondary site are failing or re-joining the cluster.

- Power-off master name server of the secondary. The test assumes that there is still an SAP HANA standby instance.
- Power-off master name server of the secondary after all standby instances are already in use.
- Power-off any worker node but not the master name server of the secondary. The test assumes that there is still an SAP HANA standby instance.
- Power-off any worker node but not the master name server of the secondary after all standby instances are already in use.
- Power-off any standby node of the secondary.
- Re-join of a previously power-off cluster node.

### 9.3.2 Tests regarding the complete secondary site

This test category is simulating a complete site failure.



- Power-off all nodes of the secondary site in parallel.

### 9.3.3 Tests regarding the SAP HANA instances of the secondary site

The tests listed here are checks about the SAP HANA and cluster reactions triggered by application failures such as a crashed SAP HANA instance.

- Kill the SAP HANA instance of the master name server of the secondary. The test assumes that there is still an SAP HANA standby instance.
- Kill the SAP HANA instance of the master name server of the secondary after all standby instances are already in use.
- Kill the SAP HANA instance of any worker node but not the master name server of the secondary. The test assumes that there is still an SAP HANA standby instance.
- Kill the SAP HANA instance of any worker node but not the master name server of the secondary after all standby instances are already in use.
- Kill the SAP HANA instance of any standby node.
- Kill *sapstartsrv* of any SAP HANA instance of the secondary.

## 10 Administration

### 10.1 Dos and don'ts

In your project, you should **do** the following:

- Define (and test) STONITH **before** adding other resources to the cluster.
- Do **intensive** testing.
- **Tune** the timeouts of operations of SAPHanaController and SAPHanaTopology.
- Start with **PREFER\_SITE\_TAKEOVER = true**, **AUTOMATED\_REGISTER = false** and **DUPLICATE\_PRIMARY\_TIMEOUT = "7200"**.

- Always make sure that the cluster configuration does not contain any left-over client-prefer location constraints or fail-counts.
- Before testing or beginning maintenance procedures, check if the cluster is in idle state.


In your project, **avoid** the following:

- Rapidly changing/changing back cluster configuration, such as: Setting nodes to standby and online again or stopping/starting the multi-state resource.
- Creating a cluster without proper time synchronization or unstable name resolutions for hosts, users, and groups.
- Adding location rules for the clone, multi-state or IP resource. Only location rules mentioned in this setup guide are allowed.
- Using SAP tools for attempting start/stop/takeover actions on a database while the cluster is in charge of managing that database. Same for unregistering/disabling system replication.
- As "migrating" or "moving" resources in *crm-shell*, HAWK or other tools would add client-prefer location rules, these activities are completely **forbidden!**.

## 10.2 Monitoring and tools

You can use the High Availability Web Konsole (HAWK), SAP HANA Cockpit and different command line tools for cluster status requests. See manual pages *crm\_mon(8)*, *cs\_wait\_for\_idle(8)*, *SAPHanaSR\_maintenance\_examples(7)*, *SAPHanaSR-showAttr(8)*, *SAPHanaSrMultiTarget.py(7)* and *susChkSrv.py(7)*.

### 10.2.1 HAWK – cluster status and more

You can use an Internet browser to check the cluster status. Use the following URL: <https://<node>:7630> 

The login credentials are provided during the installation dialog of *ha-cluster-init*. Keep in mind to change the default password of the Linux user *hacluster* .

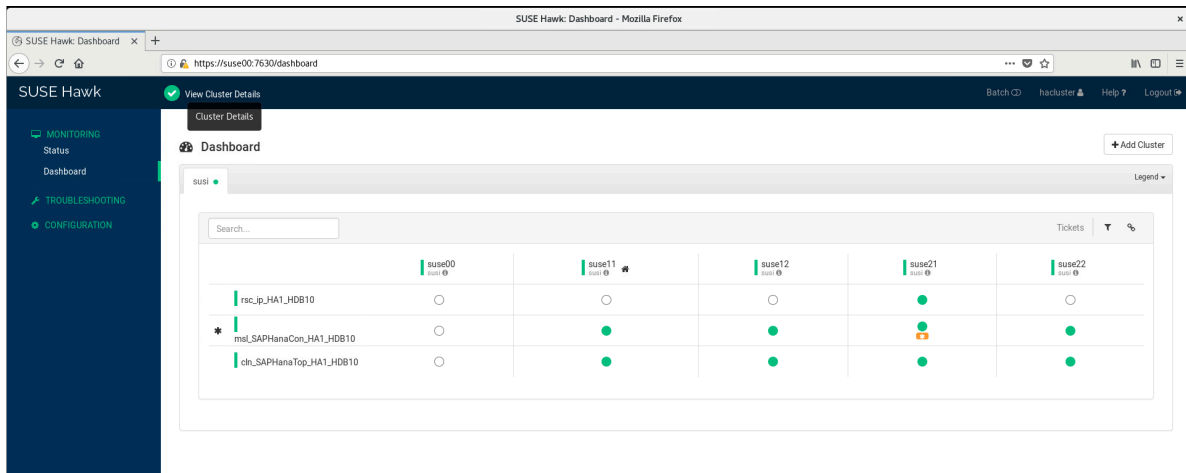


FIGURE 14: CLUSTER STATUS IN HAWK

If you set up the cluster using *ha-cluster-init* and you have installed all packages as described above, your system will provide a very useful Web interface. You can use this graphical Web interface to get an overview of the complete cluster status, perform administrative tasks or even configure resources and cluster bootstrap parameters.

Read the product manuals for a complete documentation of this powerful user interface.

## 10.2.2 SAP HANA Cockpit

Database-specific administration and checks can be done with SAP HANA Cockpit.

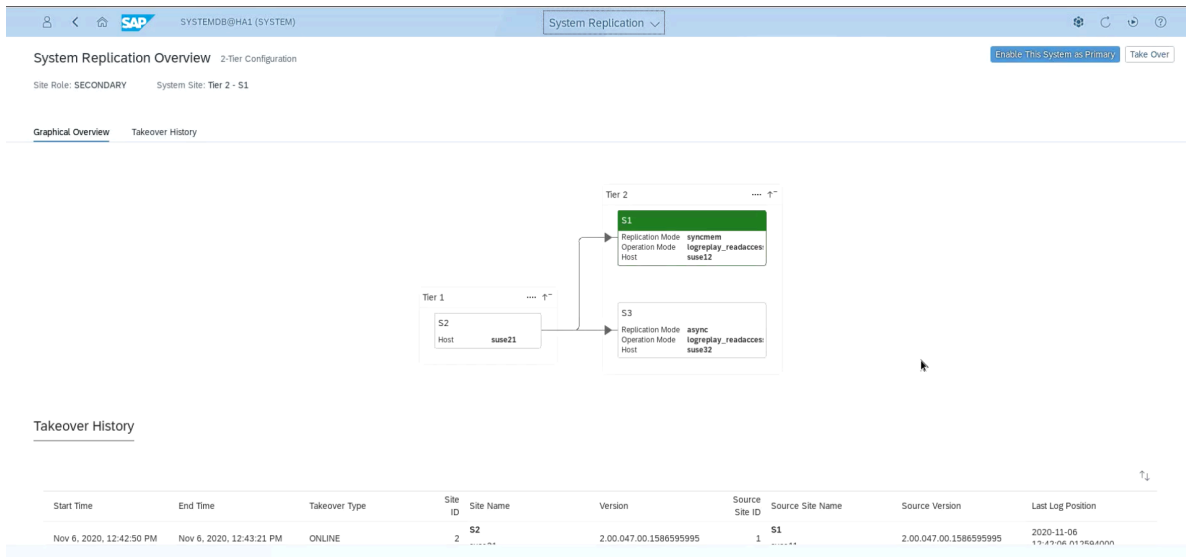


FIGURE 15: SAP HANA COCKPIT - SYSTEM REPLICATION OVERVIEW



## Note

Be extremely careful with changing any parameter or the topology of the system replication. This might cause an interference with the cluster resource management.

A positive example is to register a former primary as new secondary and you have set *AUTOMATED\_REGISTER=false*.

A negative example is to un-register a secondary, disable the system replication on the primary, and similar actions.

For all actions that change the system replication it is recommended to first check for the maintenance procedure.

### 10.2.3 Cluster command line tools

#### crm\_mon

A simple overview can be obtained by calling *crm\_mon*. Using the option *-r* shows also stopped but already configured resources. Option *-l* tells *crm\_mon* to output the status once instead of periodically.

```
Stack: corosync
Current DC: suse05 (version 1.1.16-4.8-77ea74d) - partition with quorum
Last updated: Mon Jun 11 16:55:04 2021
Last change: Mon Jun 11 16:53:58 2021 by root via crm_attribute on suse02

7 nodes configured
16 resources configured

Online: [ suse-mm suse01 suse02 suse03 suse04 suse05 suse06 ]

Full list of resources:

stonith-sbd      (stonith:external/sbd): Started suse-mm
rsc_ip_HA1_HDB00 (ocf::heartbeat:IPaddr2):      Started suse02
Master/Slave Set: ms1_SAPHanaCon_HA1_HDB00 [rsc_SAPHanaCon_HA1_HDB00]
  Masters: [ suse02 ]
  Slaves: [ suse01 suse03 suse04 suse05 suse06 ]
  Stopped: [ suse-mm ]
Clone Set: cln_SAPHanaTop_HA1_HDB00 [rsc_SAPHanaTop_HA1_HDB00]
  Started: [ suse01 suse02 suse03 suse04 suse05 suse06 ]
  Stopped: [ suse-mm ]
```

See manual page `crm_mon(8)` for details.

### SAPHanaSR-showAttr

To show some SAPHanaController and SAPHanaTopology resource agent internal values, you can call the program `SAPHanaSR-showAttr`. The internal values, storage location and their parameter names may change in the next versions. The command `SAPHanaSR-showAttr` will always fetch the values from the correct storage location. Find more details and examples in manual page `SAPHanaSR-showAttr(8)`.

## ! Important

Do **not** use cluster commands like `crm_attribute` to fetch the values directly from the cluster. Your methods will be broken, when you need to move an attribute to a different storage location or even out of the cluster. `SAPHanaSR-showAttr` is firstly a test program only and should not be used for automated system monitoring.

#### EXAMPLE 35: CHECK SAPHANASR-SHOWATTR AS USER ROOT

```
suse-mm:~ # SAPHanaSR-showAttr --sid=<SID>
```

The tool displays all interesting cluster attributes in three areas.

- The **global** section shows information about SAP HANA SID, cib time stamp and a fall-back for the status of the system replication.
- The **site** section shows the attributes per site. It shows the system replication status as reported by SAP HANA HADR provider. Further it shows which site the primary and the return code of the `landscapeHostConfiguration.py` script. In addition the active master name server is shown.
- The **hosts** section shows the node status, the roles of the host inside the SAP HANA database, the calculated score to get the primary master name server and the site the host belongs to.

```
Global cib-time                prim sec  sync_state
-----
HA1    Tue Jun 12 15:02:58 2021 WDF1 ROT1 SOK

Site lpt          lss mns      srHook srr
-----
WDF1 1623502978 4   suse02 PRIM    P
```

```

ROT1 30          4  suse01 SOK   S

Hosts  clone_state node_state roles                                score site
-----
suse-mm  online
suse01  DEMOTED     online   master1:master:worker:master 100 ROT1
suse02  PROMOTED     online   master1:master:worker:master 150 WDF1
suse03  DEMOTED     online   master3:slave:worker:slave   80  ROT1
suse04  DEMOTED     online   master2:slave:worker:slave   110 WDF1
suse05  DEMOTED     online   master2:slave:worker:slave   80  ROT1
suse06  DEMOTED     online   master3:slave:worker:slave   110 WDF1

```

The majority maker *suse-mm* does not run an SAP HANA instance and therefore neither has a role attribute nor a score or site value.

### 10.2.4 SAP HANA LandscapeHostConfiguration

To check the status of an SAP HANA database and to figure out if the cluster should react, you can use the script `landscapeHostConfiguration.py`.

EXAMPLE 36: CHECK THE LANDSCAPE STATUS AS USER <SID>ADM

```

~> HDBSettings.sh landscapeHostConfiguration.py

The landscape host configuration is shown with a line per SAP HANA host.

| Host      | Host      | ... NameServer | NameServer | IndexServer | IndexServer |
|           | Active   | ... Config Role | Actual Role | Config Role | Actual Role |
| - - - - - | - - - - - | ... - - - - - | - - - - - | - - - - - | - - - - - |
| suse01   | yes     | ... master 1  | master    | worker     | master     |
| suse03   | yes     | ... master 2  | slave    | worker     | slave     |
| suse05   | yes     | ... master 3  | slave    | standby   | standby   |

overall host status: ok

```

Following the SAP HA guideline, the *SAPHana* resource agent interprets the return codes in the following way:

TABLE 3: TABLE INTERPRETATION OF RETURN CODES

Return Code	Description
4	SAP HANA database is up and OK. The cluster does interpret this as correctly running database.

Return Code	Description
3	SAP HANA database is up and in status INFO. The cluster does interpret this as a correctly running database.
2	SAP HANA database is up and in status warning. The cluster does interpret this as a correctly running database.
1	SAP HANA database is down. If the database should be up and is not own by intention, this could trigger a takeover.
0	Internal Script Error – to be ignored.

### 10.3 Example for checking legacy SystemV integration

Check if the SAP hostagent is installed on all cluster nodes. As Linux user *root*, use the commands `systemctl` and `saphostctrl` to check the SAP hostagent:

```
# systemctl status sapinit
* sapinit.service - LSB: Start the sapstartsrv
   Loaded: loaded (/etc/init.d/sapinit; generated; vendor preset: disabled)
   Active: active (exited) since Wed 2022-02-09 17:25:36 CET; 3 weeks 0 days ago
     Docs: man:systemd-sysv-generator(8)
    Tasks: 0
   CGroup: /system.slice/sapinit.service
# /usr/sap/hostctrl/exe/saphostctrl -function ListInstances
Inst Info : HA1 - 10 - suse01 - 753, patch 819, changelist 2069355
```

The SystemV style `sapinit` is running and the hostagent recognises the installed database.

As Linux user `<sid>adm`, use the command line tool `HDB` to get an overview of running SAP HANA processes. The output of `HDB info` should be similar to the output shown below:

```
suse01:haladm> HDB info
USER      PID    PPID  ... COMMAND
haladm    13017  ...  -sh
haladm    13072  ...  \_ /bin/sh /usr/sap/HA1/HDB10/HDB info
haladm    13103  ...  \_ ps fx -U haladm -o
user:8,pid:8,ppid:8,pcpu:5,vsz:10,rss:10,args
haladm    9268  ...  hdbrsutil --start --port 31003 --volume 2 --volumesuffix
mnt00001/hdb00002.00003 --identifier 1580897137
haladm    8911  ...  hdbrsutil --start --port 31001 --volume 1 --volumesuffix
mnt00001/hdb00001 --identifier 1580897100
```

```
haladm      8729    ... sapstart pf=/hana/shared/HA1/profile/HA1_HDB10_suse01
haladm      8738    ... \_ /usr/sap/HA1/HDB10/suse01/trace/hdb.sapHA1_HDB10 -d -nw -f /
usr/sap/HA1/HDB10/suse01/daemon.ini pf=/usr/sap/HA1/SYS/profile/HA1_HDB10_suse01
haladm      8756    ... \_ hdbnameserver
haladm      9031    ... \_ hdbcompileserver
haladm      9034    ... \_ hdbpreprocessor
haladm      9081    ... \_ hdbindexserver -port 31003
haladm      9084    ... \_ hdbxsengine -port 31007
haladm      9531    ... \_ hdbwebdispatcher
haladm      8574    ... /usr/sap/HA1/HDB10/exe/sapstartsrv pf=/hana/shared/HA1/profile/
HA1_HDB10_suse01 -D -u haladm
```



# 11 References

For more detailed information, have a look at the documents listed below.

## 11.1 SUSE Product Documentation

### Best Practices for SAP on SUSE Linux Enterprise

<https://documentation.suse.com/sbp/sap/> 

### SUSE product manuals and documentation

<https://documentation.suse.com/> 

### Release notes

<https://www.suse.com/releasenotes/> 


### Online documentation of SLES for SAP

<https://documentation.suse.com/sles-sap/15-SP4/> 

### Online documentation of SUSE Linux Enterprise High Availability Extension

<https://documentation.suse.com/sle-ha/15-SP3/single-html/SLE-HA-administration/#book-administration> 

### Deployment guide for SUSE Linux Enterprise Server

<https://documentation.suse.com/sles/15-SP3/single-html/SLES-deployment/#book-deployment> 

### Tuning guide for SUSE Linux Enterprise Server

<https://documentation.suse.com/sles/15-SP3/single-html/SLES-tuning/#book-tuning> 

### Storage administration guide for SUSE Linux Enterprise Server

<https://documentation.suse.com/sles/15-SP3/single-html/SLES-storage/> 

### SUSE Linux Enterprise Server Persistent Memory Guide

<https://documentation.suse.com/sles/15-SP3/html/SLES-all/cha-nvdim.html> 

### SUSE Linux Enterprise kernel specs

[https://www.suse.com/releasenotes/x86\\_64/SUSE-SLES/15-SP4/index.html#kernel-limits](https://www.suse.com/releasenotes/x86_64/SUSE-SLES/15-SP4/index.html#kernel-limits) 

### SUSE Linux Enterprise file system specs

[https://www.suse.com/releasenotes/x86\\_64/SUSE-SLES/15-SP4/index.html#file-system-comparison](https://www.suse.com/releasenotes/x86_64/SUSE-SLES/15-SP4/index.html#file-system-comparison) 

## XFS file system

<https://www.suse.com/c/xfs-the-file-system-of-choice/> ↗

## SUSE YES certified hardware database

<https://www.suse.com/yessearch/> ↗

## SUSE Manager Product Page

<https://www.suse.com/products/suse-manager/> ↗

## SUSE Manager Documentation

<https://documentation.suse.com/external-tree/en-us/suma/4.1/suse-manager/index.html> ↗

## RMT = Repository Mirroring Tool documentation

<https://documentation.suse.com/sles/15-SP3/html/SLES-all/book-rmt.html> ↗

## SUSE Customer Center Frequently Asked Questions

<https://scc.suse.com/docs/help> ↗

## 11.2 Related Manual Pages

- [chronyc\(8\)](#)
- [corosync.conf\(8\)](#)
- [corosync\\_overview\(8\)](#)
- [crm\(8\)](#)
- [crm\\_mon\(8\)](#)
- [crm\\_simulate\(8\)](#)
- [cs\\_clusterstate\(8\)](#)
- [cs\\_man2pdf\(8\)](#)
- [cs\\_show\\_hana\\_info\(8\)](#)
- [cs\\_show\\_sbd\\_devices\(8\)](#)
- [cs\\_wait\\_for\\_idle\(8\)](#)
- [ha\\_related\\_sap\\_notes\(7\)](#)

- [ha\\_related\\_suse\\_tids\(7\)](#)
- [ocf\\_heartbeat\\_IPaddr2\(7\)](#)
- [ocf\\_heartbeat\\_SAPInstance\(7\)](#)
- [ocf\\_suse\\_SAPHana\(7\)](#)
- [ocf\\_suse\\_SAPHanaController\(7\)](#)
- [ocf\\_suse\\_SAPHanaTopology\(7\)](#)
- [SAPHanaSR\(7\)](#)
- [SAPHanaSR-filter\(8\)](#)
- [SAPHanaSR\\_basic\\_cluster\(7\)](#)
- [SAPHanaSR-hookHelper\(8\)](#)
- [SAPHanaSR\\_maintenance\\_examples\(7\)](#)
- [SAPHanaSR-manageAttr\(8\)](#)
- [SAPHanaSR-manageProvider\(8\)](#)
- [SAPHanaSR-monitor\(8\)](#)
- [SAPHanaSR-replay-archive\(8\)](#)
- [SAPHanaSR-ScaleOut\(7\)](#)
- [SAPHanaSR-ScaleOut\\_basic\\_cluster\(7\)](#)
- [SAPHanaSR-showAttr\(8\)](#)
- [SAPHanaSR-show-hadr-runtimes\(8\)](#)
- [SAPHanaSR.py\(7\)](#)
- [SAPHanaSrMultiTarget.py\(7\)](#)
- [saptune\(8\)](#)
- [sbd\(8\)](#)
- [stonith\\_sbd\(7\)](#)

- [sudo\(8\)](#)
- [sudoers\(5\)](#)
- [supportconfig\(8\)](#)
- [susChkSrv.py\(7\)](#)
- [susCostOpt.py\(7\)](#)
- [susTkOver.py\(7\)](#)
- [systemctl\(8\)](#)
- [systemd-cgls\(8\)](#)
- [votequorum\(5\)](#)
- [zypper\(8\)](#)

## 11.3 Related SUSE TIDs

**SAP HANA SR Performance Optimized Scenario - Setup Guide - Errata**

<https://www.suse.com/support/kb/doc?id=7023882> ↗

**Estimate correct multipath timeout**

<https://www.suse.com/support/kb/doc?id=7016305> ↗

**Can't open watchdog device: /dev/watchdog: Device or resource busy**

<https://www.suse.com/support/kb/doc?id=7008216> ↗

**Systemd-udev-settle timing out**

<https://www.suse.com/support/kb/doc?id=7022681> ↗

**Configuring Persistent Memory Devices (PMEM) results in booting to the recovery shell**

<https://www.suse.com/support/kb/doc?id=000019517> ↗

**Slow boot boot initialization on machines with Intel Optane DC Memory causing auto-mount to fail**

<https://www.suse.com/support/kb/doc?id=000019462> ↗

**How to load the correct watchdog kernel module**

<https://www.suse.com/support/kb/doc?id=7016880> ↗

**TID XFS metadata corruption and invalid checksum on SAP Hana servers**

<https://www.suse.com/support/kb/doc?id=7022921> ↗

**Overcommit Memory in SLES**

<https://www.suse.com/support/kb/doc?id=7002775> ↗

**Recommended SUSE SLES 4 SAP Settings**

<https://www.suse.com/support/kb/doc?id=7024082> ↗

**SAPHanaController running in timeout when starting SAP Hana**

<https://www.suse.com/support/kb/doc?id=000019899> ↗

**Troubleshooting the SAPHanaSR python hook**

<https://www.suse.com/support/kb/doc?id=000019865> ↗

**Entry "CALLING CRM: ... rc=256" in HANA trace after upgrading SAPHanaSR-ScaleOut**

<https://www.suse.com/support/kb/doc?id=000020599> ↗

**SAP HANA monitors timed out after 5 seconds**

<https://www.suse.com/support/kb/doc?id=000020626> ↗

**HA cluster takeover takes too long on HANA indexserver failure**

<https://www.suse.com/support/kb/doc?id=000020845> ↗

**Cluster node fence as SAPHanaTopology fails with error code 1 (OCF\_ERR\_GENERIC) during a normal cluster stop**

<https://www.suse.com/support/kb/doc?id=000020964> ↗

**SUSE HA for HANA cluster node fenced at shutdown, despite of systemd integration**

<https://www.suse.com/support/kb/doc?id=000021046> ↗

**SAP HANA scale-out - pacemaker.service: "Cannot find sapstartsrv and sapcontrol executable, please set DIR\_EXECUTABLE parameter!"**

<https://www.suse.com/support/kb/doc?id=000021062> ↗

**SAPHanaSR-showAttr fails with error "Error: NIECONN\_REFUSED ..."**

<https://www.suse.com/support/kb/doc?id=000020548> ↗

**Protect HANA against manually caused dual-primary situation in SUSE HA cluster**

<https://www.suse.com/support/kb/doc?id=000021044> ↗

**Address space monitoring and HANA DB performance**

<https://www.suse.com/support/kb/doc?id=000020746> ↗

**HANA nodes end up having the same LPT values**

<https://www.suse.com/support/kb/doc?id=000020690> ↗

**HANA DB resource failed to start**

<https://www.suse.com/support/kb/doc?id=000020948> ↗

**SAPHanaController monitor timeout leads to database restart**

<https://www.suse.com/support/kb/doc?id=000021249> ↗

**HANA Database Planning Engine crashes in \_\_strncmp\_avx2\_rtm+0x1b3**

<https://www.suse.com/support/kb/doc?id=000021026> ↗

**Basic health check for two-node SAP HANA performance based model**

<https://www.suse.com/support/kb/doc?id=7022984> ↗

**How to re-enable replication in a two-node SAP performance based model**

<https://www.suse.com/support/kb/doc?id=7023127> ↗

**Showing SOK Status in Cluster Monitoring Tools Workaround**

<https://www.suse.com/support/kb/doc?id=7023526> ↗

**HANA SystemReplication doesn't provide SiteName to Corosync Cluster**

<https://www.suse.com/support/kb/doc?id=000019754> ↗

**SUSE Cluster Support for SAP HANA System Replication Active / Active Read Enabled Feature**

<https://www.suse.com/support/kb/doc?id=7023884> ↗

**SAP Generating 'Database host operating system is not supported' alerts**

<https://www.suse.com/support/kb/doc?id=7023744> ↗

**sapstartsrv does not respawn after a forceful kill of the master nameserver**

<https://www.suse.com/support/kb/doc?id=7024291> ↗

**SAPHanaSR HANA system replication automation without layer 2 network**

<https://www.suse.com/support/kb/doc?id=000020333> ↗

**The vIP cluster resource does not follow the SAP HANA master ...**

<https://www.suse.com/support/kb/doc?id=000019769> ↗

**Handling failed NFS share in SUSE HA cluster for HANA system replication**

<https://www.suse.com/support/kb/doc?id=000019904> ↗

**SAP Instances failed stop on shutdown (PACEMAKER, SYSTEMD, SAP)**

<https://www.suse.com/support/kb/doc?id=7022671> ↗

**SAP on SLES shows Error: NIECONN\_REFUSED in the logs**

<https://www.suse.com/support/kb/doc?id=7023236> ↗

**Indepth HANA Cluster Debug Data Collection (PACEMAKER, SAP)**

<https://www.suse.com/support/kb/doc?id=7022702> ↗

**How to prevent certain values in limits.conf from being changed by saptune**

<https://www.suse.com/support/kb/doc?id=7023104> ↗

**Disabling fstrim - under which conditions?**

<https://www.suse.com/support/kb/doc?id=7023805> ↗

**saptune: WARNING saptune.io.go:66: 'noop' is not a valid scheduler for device**

<https://www.suse.com/support/kb/doc?id=000019572> ↗

**How to patch a SAP Application Pacemaker Cluster**

<https://www.suse.com/support/kb/doc?id=000020268> ↗

## 11.4 Related SUSE blogs

**How to upgrade to SAPHanaSR-angi**

<https://www.suse.com/c/how-to-upgrade-to-saphanasr-angi/> ↗

**Emergency Braking for SAP HANA Dying Indexserver**

<https://www.suse.com/c/emergency-braking-for-sap-hana-dying-indexserver/> ↗

**SAP HANA Cockpit with SUSE HA integration greatly improves data integrity**

<https://www.suse.com/c/sap-hana-cockpit-with-suse-ha-integration-greatly-improves-data-integrity/> ↗

**Handover for the Next Round – SAP on SUSE Cluster and systemd Native Integration**

<https://www.suse.com/c/handover-for-the-next-round-sap-on-suse-cluster-and-systemd-native-integration/> ↗

**SAPHanaSR-ScaleOut for Multi-Target Architecture and Principles**

<https://www.suse.com/c/saphanasr-scaleout-multi-target/> ↗

**SAP HANA Scale-Out System Replication for large ERP Systems**

<https://www.suse.com/c/sap-hana-scale-out-system-replication-for-large-erp-systems/> ↗

**SAP HANA Cost-optimized – An alternative Route is available**

<https://www.suse.com/c/sap-hana-cost-optimized-an-alternative-route-is-available/> ↗

**Let's flip the flags! Is my SAP HANA database in sync or not?**

<https://www.suse.com/c/lets-flip-the-flags-is-my-sap-hana-database-in-sync-or-not/> 

**Entry to blog series #towardsZeroDowntime**

<https://www.suse.com/c/tag/towardszerodowntime/> 

**Fail-Safe Operation of SAP HANA: SUSE Extends Its High-Availability Solution**

<http://scn.sap.com/community/hana-in-memory/blog/2014/04/04/fail-safe-operation-of-sap-hana-suse-extends-its-high-availability-solution> 

## 11.5 Related SAP Documentation

**SAP Product Availability Matrix**

[https://support.sap.com/en/release-upgrade-maintenance.html#section\\_1969201630](https://support.sap.com/en/release-upgrade-maintenance.html#section_1969201630) 

**SAP HANA Installation and Update Guide**

[https://help.sap.com/doc/e9702d76c3284623b02de196c0e79e49/2.0.05/en-US/SAP\\_HANA\\_Server\\_Installation\\_Guide\\_en.pdf](https://help.sap.com/doc/e9702d76c3284623b02de196c0e79e49/2.0.05/en-US/SAP_HANA_Server_Installation_Guide_en.pdf) 

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**SAP HANA Documentation Entry Page**

[https://help.sap.com/viewer/product/SAP\\_HANA\\_PLATFORM/2.0.05/en-US](https://help.sap.com/viewer/product/SAP_HANA_PLATFORM/2.0.05/en-US) 

**SAP HANA Tailored Data Center Integration - FAQ**

<https://www.sap.com/documents/2016/05/e8705aae-717c-0010-82c7-eda71af511fa.html> 

**SAP HANA and Persistent Memory**

<https://blogs.sap.com/2020/01/30/sap-hana-and-persistent-memory/> 

**SAP HANA HA/DR Provider Hook Methods**

<https://help.sap.com/viewer/6b94445c94ae495c83a19646e7c3fd56/2.0.05/en-US/5df2e766549a405e95de4c5d7f2efc2d.html> 

## 11.6 Related SAP Notes

**611361 - Hostnames of SAP servers**

<https://launchpad.support.sap.com/#/notes/611361> 



**768727 - Automatic restart functions in sapstart for processes**

<https://launchpad.support.sap.com/#/notes/768727> 

**927637 - Web service authentication in sapstartsrv as of Release 7.00**

<https://launchpad.support.sap.com/#/notes/927637> 

**1092448 - IBM XL C/C++ runtime environment for Linux on system p**

<https://launchpad.support.sap.com/#/notes/1092448> 

**1514967 - SAP HANA: Central Note**

<https://launchpad.support.sap.com/#/notes/1514967> 

**1552925 - Linux: High Availability Cluster Solutions**

<https://launchpad.support.sap.com/#/notes/1552925> 

**1763512 - Support details for SUSE Linux Enterprise for SAP Applications**

<https://launchpad.support.sap.com/#/notes/1763512> 

**1846872 - "No space left on device" error reported from HANA**

<https://launchpad.support.sap.com/#/notes/1846872> 

**1876398 - Network configuration for System Replication in HANA SP6**

<https://launchpad.support.sap.com/#/notes/1876398> 

**1888072 - SAP HANA DB: Indexserver crash in strcmp sse42**

<https://launchpad.support.sap.com/#/notes/1888072> 

**2021789 - SAP HANA Revision and Maintenance Strategy**

<https://launchpad.support.sap.com/#/notes/2021789> 

**2196941 - SAP HANA Software Replication Takeover Hook Changes**

<https://launchpad.support.sap.com/#/notes/2196941> 

**2235581 - SAP HANA: Supported Operating Systems**

<https://launchpad.support.sap.com/#/notes/2235581> 

**2369981 - Required configuration steps for authentication with HANA System Replication**

<https://launchpad.support.sap.com/#/notes/2369981> 

**2369910 - SAP Software on Linux: General information**

<https://launchpad.support.sap.com/#/notes/2369910> 

**2380229 - SAP HANA Platform 2.0 - Central Note**

<https://launchpad.support.sap.com/#/notes/2380229> 

**2434562 - System Replication Hanging in Status "SYNCING" or "ERROR" With Status Detail "Missing Log" or "Invalid backup size"**

<https://launchpad.support.sap.com/#/notes/2434562> ↗

**2578899 - SUSE Linux Enterprise Server 15: Installation Note**

<https://launchpad.support.sap.com/#/notes/2578899> ↗

**2647673 - HANA Installation Failure**

<https://launchpad.support.sap.com/#/notes/2647673> ↗

**2684254 - SAP HANA DB: Recommended OS settings for SLES 15 / SLES for SAP Applications 15**

<https://launchpad.support.sap.com/#/notes/2684254> ↗

**2733483 - Host Auto-Failover Not Occur when Indexserver Crash on Worker Node**

<https://launchpad.support.sap.com/#/notes/2733483> ↗

**2750199 - Incorrect Alert Regarding Unsupported Operating System Version**

<https://launchpad.support.sap.com/#/notes/2750199> ↗

**2844322 - SAP HANA Platform 2.0 SPS 05 Release Note**

<https://launchpad.support.sap.com/#/notes/2844322> ↗

**2945239 - SAP HANA Platform 2.0 SPS 06 Release Note**

<https://launchpad.support.sap.com/#/notes/2945239> ↗

**3007062 - FAQ: SAP HANA & Third Party Cluster Solutions**

<https://launchpad.support.sap.com/#/notes/3007062> ↗

**3014176 - Applying System Size Dependent Resource Limits During Installation or Upgrade**

<https://launchpad.support.sap.com/#/notes/3014176> ↗

**3043459 - SAP HANA 2 SPS05 Revision 056.00**

<https://launchpad.support.sap.com/#/notes/3043459> ↗

**3072590 - Python 3 Support for Non-Productive SAP HANA Systems**

<https://launchpad.support.sap.com/#/notes/3072590> ↗

**3070359 - Python 3 Migration Guide For SAP HANA**

<https://launchpad.support.sap.com/#/notes/3070359> ↗

**3084229 - SAP HANA Python Support Scripts Fail due to Incompatibility With Python 3**

<https://launchpad.support.sap.com/#/notes/3084229> ↗

**3091152 - sapstartsrv - improved deregistration for UNIX/Linux**

<https://launchpad.support.sap.com/#/notes/3091152> 

**3093542 - Transition to Python 3 of the Python Distribution Delivered With SAP HANA 2.0 Server**

<https://launchpad.support.sap.com/#/notes/3093542> 

**3139184 - Linux: systemd integration for sapstartsrv and SAP Hostagent**

<https://launchpad.support.sap.com/#/notes/3139184> 

**3145200 - SAP Host Agent 7.22 PL57**

<https://launchpad.support.sap.com/#/notes/3145200> 

## 11.7 Pacemaker


**Pacemaker Project Documentation**

<https://clusterlabs.org/pacemaker/doc/> 

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